



Team Hoops 'n' Hikes: California & Nevada Itinerary

INTRODUCING YOUR TEAM HOOPS 'n' HIKES HOSTS

Name	Company	Local Mobile	U.S. Mobile	Email
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TEAM HOOPS 'n' HIKES AGENT PARTICIPANTS

Name	Company	US Mobile Number
Krystal Cooke	HTG Newcastle	(+1)-845-873-2713
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Janine Snook	Chris Watson Travel	(+1)-347-227-5166
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Hemal Jani	Beyond Holidays	(+1)-585-317-7459
Dielle DeSouza	Flight Centre Lynmall	(+1)-585-317-7460

IMPORTANT INFORMATION

Please note that we'll do our best to ensure you have an amazing experience while in the USA, but sometimes things do change on the day, so we apologise in advance if some parts of the itinerary may change at short notice.

ON TIME IS LATE!

Please be respectful at all times to your hosts and ensure you're always on time. This way we can all keep to an efficient and smooth running of our planned days.



TIPPING/GRATUITIES

In service industries (hotels, restaurants, and transportation) tips are expected and greatly appreciated. You don't have to go overboard, but be sure to show the love for the great service you've received. Here's a guideline on how much to tip and to whom:

- Hotel doorman \$1 for hailing a cab
- Porters and bellhops \$1–\$2 per bag
- Housekeeping \$1–\$2 per day of your visit, or as much as \$5 per day
- Wait staff and bartenders 15–20% of total bill
- Taxi drivers 15–20% of total fare
- Hairdressers 15–20% of total service cost.
- Tips for other service personnel, such as theatre ushers, tour guides and coat-check staff are always appreciated. We will endeavour to have gratuities included for most activities however the hosts will let you know if tipping is not included. Anything outside of the included activity would be at your own expense.

One more thing on tips: If you're having drinks at a bar, bartenders typically expect at least a \$1 tip for every drink they serve you. Later on, when the bar gets crowded, you'll be glad that the bartender remembers you and previous tips!

Credit card: A valid credit card will be required at check as it is common practice at most hotels to hold a security deposit for the room. This can range from USD100 – USD300 per night. The funds are released again at check out. Brand USA, our destination and hotel partners are not able to waive the security deposit for you.

ELECTRICITY

The current is 110 volts, 60 cycle AC. The plug is a flat two-prong variety. Some appliances will need a special adaptor plug.

IDENTIFICATION

Don't forget to pack your ID wherever you go. If you don't have it, you may not be able to enter some bars/clubs or be served alcohol. Also, many shops require it with every credit card purchase.

BAGGAGE

Your team colour is 'RED'. Each team has its own unique colour and logo. All participants will receive a personalised baggage tag. Baggage allowance is 2 bags @ 23kg's

Your checked baggage should have your personalized luggage tag on it at all times, if you have not received your luggage tag leading up to the departure, your friendly Brand USA host will have it for you at the airport.



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EMERGENCY

In the event of an emergency (fire, ambulance or crime-related) dial **911** from any phone.

For consular assistance please contact:

New Zealand Embassy to the USA: Telephone: +1 (202)3284800

Australian Embassy to the USA: Telephone: +1 (202)7973000

U.S. SIM CARD

You will be allocated a USA sim card by your Brand USA host. If you encounter any issues with your SIM card and its operation please contact our friends at SIM Corner through the below details:

Email – support@simcorner.com

Please look after your SIM card. It's important that you keep it in your phone at all times, and if you do decide to swap your sim card for another and accidentally misplace your provided U.S. sim card – you'll be required to purchase another one at your own cost.

PREDICTED WEATHER FORECASTS

Approximate monthly averages for the cities or areas we will be visiting. Temperatures are in celsius.

City	Average High	Average Low
San Francisco	21	12
Lake Tahoe	19	6
Sacramento	31	13
Reno	27	10
Honolulu	31	23

WHAT TO BRING:

- U.S. cash for tips (around \$20USD in \$1.00 bills is recommended)
- Your credit card and ID – driver's license or something with a photo id.
- Your team T-shirt, backpack, cap and drink bottle
- A couple of smart casual outfits
- Comfortable walking shoes
- Something warm and active clothing (there will be an opportunity to SKI)
- Your smartphone
- Swimwear
- Your positive vibes 😊



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Day 1 – Tuesday 6th June

FOR DEPARTURE INFORMATION FROM NZ AND AUSTRALIAN DOMESTIC PORTS PLEASE REFER TO THE DEPARTURES INFO SECTION ON THE LAST PAGES OF THIS ITINERARY.

6.00pm

For Sydney departures meet us at 6pm at Counter H. We will be located at the chairs near the service desk. Please register with one of your Brand USA Hosts: before check-in to register and collect your backpack. **Please don't check in** until you have seen the team, have registered and collected your backpack.

For Auckland departures meet us at 8pm at Counter C or D – please check the departures board at the airport for the correct counter. Please register with your Brand USA host Elaine Patton before check-in to register and collect your backpack. **Please don't check in** until you have seen Elaine and registered and collected your backpack.



Download the Hawaiian Airlines App – you are able to purchase preferred seating and extra baggage allowances, monitor flight progress and check airport and gate information. And just a friendly reminder that no frequent flyer miles will be earned on any MegaFam-issued tickets.

9.40pm

Depart Sydney for Honolulu on Hawaiian Airlines flight **HA452**.

11.55pm

Depart Auckland for Honolulu on Hawaiian Airlines flight **HA446**.

10.40am

Arrive Honolulu from Auckland. Clear customs, collect bags and recheck for the SFO flight.

11.35am

Arrive Honolulu from Sydney. Clear customs, collect bags and recheck for SFO flight.

1.00pm

Depart Honolulu for San Francisco on Hawaiian Airlines flight **HA12**.

9.10pm

Arrive in San Francisco.
Transfer to hotel

11.00pm

Check-in to your hotel Hotel Riu Plaza Fisherman's Wharf.
2500 Mason St, San Francisco, CA 94133





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Day 2 – Wednesday 7th June.

7:00am **Breakfast** at leisure. A full American breakfast is included in your room rate.

8:45am **Meet** in the hotel lobby for your 9:00am tour pick up. Please arrive at 8:45am to allow for an on-time departure.

9:00am Fogcutter/Bay Voyager San Francisco City Tour with Bay Boat Tour.
Contact: Eric Schaefer - (415) 323-6180

This tour leaves behind the big buses and is tailored specifically to our busy famil itinerary. On land we will do our best to squeeze in as much as San Francisco as we can. We will stop at San Francisco's classic landmarks like the Golden Gate Bridge and we will likely roll through neighbourhoods like Pacific Heights and Cow Hollow.

Transfer to Pier 39.

11:00am **Experience** the best of San Francisco from the water! Here we will set our sights on the Bay Voyager 90-minute excursion. Bay Voyager will outfit us with foul weather gear (to keep you warm and dry from the occasional splash), and then we will board their small vessel to explore under the Golden Gate and Bay Bridges, and along the city front and then head back to our home port for a quick visit to the world famous Pier 39 Sea Lions! No need for binoculars on this trip, we see it all up close!

1:00pm **Return** to Pier 39.

1:15pm **Transfer** to Chinatown with Fogcutter tours, to be dropped off at Dragon's Gate.

2:30pm **Walking** food tour of San Francisco Chinatown & North Beach.
Contact: Tom Medin - (415) 665-0480

On this small-group walking food tour, our Bay Area local guide weaves history and storytelling into a handful of stops where we will enjoy full servings of what makes this food scene so eclectically San Francisco: peking duck, teas, fortune cookies, pizza, cannolis, and more. The only two things you really need to know for this tour: wear comfortable shoes and come hungry!

7:00-8:00pm **Enjoy** cocktail hour as San Francisco turns from day to night whilst catching up on the day that was. Potentially to be joined by SF Travel or Visit California's International Marketing Manager – final details on this TBC.

Evening: Return to Hotel Riu Fisherman's Plaza (hosts will order Ubers) or explore San Francisco's nightlife at leisure.

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Overnight: Hotel Riu Plaza Fisherman's Wharf.

Day 3 – Thursday 8th June

6:15am **Meet** our driver in the hotel lobby with your bags packed and ready to load our vehicle. We need wheels rolling by 6:30am. Our driver will be transporting us for the rest of the itinerary.

We say goodbye to San Francisco this morning and we will be making our way to our next destination on the itinerary, North Lake Tahoe.

There will be an opportunity to **ski in North Lake Tahoe**. Skiing is a very small part of this itinerary, so no need to pack for a winter ski holiday. North Lake Tahoe and Palisades have advised that skiing in whatever active clothes you have is fine. Snow is always possible, however, most likely it will be warm and sunny. Gloves and ski pants are recommended as an option to pack however helmets are provided with ski gear rental

6:30am **Depart** San Francisco. We have an approximately 2-hour drive ahead of us as we make our way for a stop in Placer County. Breakfast will be on-the-go today, your host will give you your boxed breakfast en route.

8:30am **Arrive** at the California Welcome Center in Auburn
1103 High St, Auburn, CA 95603
Contact: Tiffany McKenzie: (916) 759-8372



Tiffany McKenzie, Director of Marketing at Visit Placer will meet us and host us for morning tea and give us an overview of the Auburn State Recreation Area (ASRA) – Confluence Area. We will then stretch our legs out with a short hike providing us with great views of the Foresthill Bridge, the tallest bridge in California.

10:30am **Depart** Auburn for North Lake Tahoe. Approximate drive time is 1.5hrs.

11:30am **Lunch** on the go. Boxed lunches have been provided courtesy of Visit Placer.

12:00pm **Arrive** at the Hyatt Regency Lake Tahoe. Meet your on-ground destination host Bart Peterson – Director of Sales at North Lake Tahoe.

Contact: Bart Peterson - 509-999-2116

12:15pm **Kayak** Lake Tahoe in a Clear Bottom Kayak!

We set sights on Lake Tahoe for the afternoon, exploring the lake's crystal clear waters from a transparent kayak! Late afternoon: Return from our adventures on the Lake and check-in to our hotel East West Hospitality in the Village at Northstar
4001 Northstar Dr #4101, Truckee, CA 96161



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5:30pm Meet your hosts at the locally specified location (to be confirmed) for your transfer to dinner.

6:00pm Dinner at Gar Woods Grill & Pier.

Floor to ceiling windows give us breath-taking views of Lake Tahoe as we enjoy highlights of the menu boasting the area's local produce.

9:00pm Transfer back to our hotel for the evening.

Overnight: East West Hospitality in the Village at Northstar.

Day 4 – Friday 9th June

7:45am Meet your hosts and driver for your transfer to breakfast.

8:00am Breakfast at Ritz-Carlton Lake Tahoe.

This morning we get a little taste of the Ritz-Carlton experience. The Ritz-Carlton, Lake Tahoe, is the only AAA five-diamond mountain resort in Northern California. From its crystal-clear lake to its legendary skiing, hiking and golfing– this luxury hotel in Lake Tahoe provides endless possibilities.

10:00am Skiing at Village at Palisades.

Thanks to the huge amount of snowfall, we are excited to be able to offer an opportunity for those that want to ski (or just try skiing). With Palisades Tahoe extending their operations to July 4th this year, this is a fantastic and unique opportunity to give it a go!

OR

Village and Sightseeing Tour.



For those who do not wish to ski, a second group will be hosted on a tour of the village and will experience catching the tram to the 1960 Winter Olympic Museum.

12:00pm Lunch at Everline Resort & Spa

2:15pm Departure by road to Reno. Your time in California comes to a pause as you make your way to Nevada.

3:30pm National Automobile Tour.
1 Museum Dr, Reno, NV 89501

5:00pm Walk to Reno Arch for a photo.

5:30pm Check in at The Marriot Element Hotel.
2030 Element Ln, Reno, NV 89502



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6:30pm Dinner at Calafuria Restuarant
299 E Plumb Ln, Reno, NV 89502

8:30pm Return to Hotel

Day 5 – Saturday 10th June

8.00am Breakfast at hotel.

8:45am Depart to Carson City V&T Railroad.
4650 Eastgate Siding Rd, Carson City, NV 89701

9:40am Board the V&T Railroad.

11:30am Arrive to Virginia City.

11:45am Meet Docent at Visitor Center.

12:30pm Lunch at Café Del Rio.

1.00pm Walk to Delta parking lot for Trolley tour.

1:45pm Trolley Tour.

2:30pm Walk back to the V&T Railroad Station.

3:00pm Depart Virginia City on V&T Railroad to Carson City.

4:15pm Arrive to Carson City.

5:00pm Hike with High Sierra goats at Prison Hill.

6:30pm Dinner at The Fox.
310 S Carson St #8, Carson City, NV 89701

9:00pm Depart to Reno.

Day 6 – Sunday 11th June

8.30am Breakfast at Hotel.

9:30am Depart to Sacramento Sutter Health Park.





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- 12:30pm:** **Arrive** by road into Sacramento. Contact: Sonya Bradley sbradley@visitsacramento.com - Visit Sacramento representative contact on the day is TBC Welcome to Sacramento! Sacramento is America's Farm-to-Fork Capital and the only star on the map of California. The city is buzzing with things to taste, see, and savour. We invite you to pick your pleasure, whether it's our farm-fresh restaurants, plentiful farmers markets, home-grown breweries, colourful street murals, Gold Rush-era family attractions, or a sunset walk along the river.
- Our driver will drop us off at Sutter Health Park and then drop our bags at our hotel.
- 1:00pm** **Game** time! Sacramento River Cats vs. Las Vegas Aviators.
- We are about to experience a minor-league Baseball game. Cheer on California's capital city's home team the Sacramento River Cats as they take on Las Vegas!
- Baseball is a lengthy game so please depart the game at leisure once you have enjoyed the fun and make your way to our hotel Embassy Suites by Hilton Sacramento Riverfront Promenade to check-in. From the game to our hotel a 10-minute walk.
- 4:00pm** **Make** your way to hotel to check-in.
- 6:00pm** **Meet** in hotel lobby for our departure for dinner. Option to walk (approximately 15mins) OR order taxis/Ubbers with your host.
- 6:30pm** **Dinner** with Visit Sacramento at Tiger Restaurant and Lounge's private dining room.
- Tiger is a two-story restaurant & lounge located in the heart of Downtown Sacramento. Just steps away from the Golden 1 Center arena, Tiger offers what its creators have coined as "Sacramento Cuisine"; a farmer/producer forward food & drink menu inspired by the diversity of the city. Dining, drinking, and dancing coexist in harmony in this luxurious yet approachable space. Following dinner hours, live DJs & surprise acts with lounge-style bottle service create the "Tiger After Dark" experience
- 9:30pm** Return to hotel with group by walking, taxi or Uber organised by your host or experience. Sacramento's nightlife at leisure. Overnight: Embassy Suites by Hilton Sacramento Riverfront Promenade
- Day 7 – Monday 12th June**
- 6:45am** **Meet** in hotel lobby with your bags packed and ready to depart for the airport. We need to depart by 7:00am this morning.
- 7:00am** Taxi/Uber transfers to the airport this morning.



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- 7:20am Arrive Sacramento International Airport (SMF).
- 9:05am: Depart Sacramento on HA19.
- 11.30am Arrive Honolulu & Transfer.
- 1.00pm Check in at Outrigger Waikiki beach & Outrigger Waikiki Beachcomber.
- 4.45pm Meet at Outrigger Reef Waikiki Beach Resort front entrance, Porte Cochere for a site visit.
- 5.30pm Welcome function hosted by Outrigger Reef Waikiki.
- 8.00pm Enjoy the evening at leisure.

Day 8 – Tuesday 13th June

- 8.00am Hosted Breakfast by Outrigger Hawaii.
- 9.15am Site tours hosted by the Property Team from Outrigger Waikiki Beach Resort and Outrigger Waikiki Beachcomber (Group will be split into 2 groups to showcase the properties).
 - 9.15am: Group 1 at Outrigger Waikiki Beach Resort / Group 2 at Waikiki Beachcomber Hotel.
 - 10.15am: Group 1 at Waikiki Beachcomber Hotel / Group 2 At Outrigger Waikiki Beach Resort.
- 11.30am **Activities:** Hosted by Hawaii Tourism / Oahu Tourism. Depart from each hotel to participate in the following four activities (groups have already been pre allocated, check with your Brand USA hosts).
 - Group 1: Iolani Palace
 - Group 2: LineUP at WaiKai
 - Group 3: Pearl Harbour
 - Group 4: Beach Clean-up

(A change of clothing may be required as some groups will depart straight to their evening function from today's activity, dress code for evening activity is resort wear).

Group 1

- 11.30am Depart from Outrigger Waikiki for [Iolani Palace](#)
- 12.00pm Iolani Palace Docent-led Tour, Cindy Grace Ascencio, Director of Guest Services (808) 522-0821 Direct Line.



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1.15pm Walk from Iolani Palace to [Julia café](#) for a set lunch.
1040 Richards Street
Café Julia Contact: Andrew Phone: (808) 533-3334
Attendees to select lunch prior.

2.45pm Depart from Café Julia, 1040 Richards Street to Aulani Disney.

Group 2

11.30am Depart Outrigger Waikiki for the [LineUP at WaiKai](#).
91-1621 Keoneula Blvd,
Marie Watanabe, Sales Manager m: +1.808.256.3300

12.30-3.00pm The LineUp at Wai Kai.

Agents to bring swimsuits, sunglasses, hats. Sturdy swimwear recommended for guests who are surfing, especially the ladies. No jewellery during surfing, please.

Attendees will bring change of clothes. Please note that options are Wai Kai Wave (surf) or Wai Kai Lagoon (watercraft rentals). Everyone can enjoy the lagoon, even those that also surf, but surfing capacity may be limited. Attendees must complete the e-waiver form prior:

<https://waivers.adv.centeredge.io/age-verification?siteid=702aab81-70ee-4b4e-830e-b19a809355b3&returnUrl=https:%2F%2Ffatthelineup.centeredgeonline.com>

Lunch provided

3.15pm Depart from the LineUp to Aulani Disney.

Group 3

11:30am Depart from Outrigger Waikīkī Beachcomber to [Pearl Harbour](#).
Robyn Osaki, Director of Marketing and Sales (808) 455-1600 ext 241
www.ussmissouri.org
Lunch provided .

Group will go straight to Aulani.

*****No bags allowed entering Ford Island*** Agents to leave their bags with Kris/Darragh for Hawaiian Tourism on another vehicle*

12.00pm USS Missouri Memorial Docent-led Tour.

3.15pm Depart from Pearl Harbour to Aulani Disney.



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Group 4

- 11.30am To walk from hotels to the meeting point for the Beach clean-up program.
Hawaiian Tourism Office team Darragh Walshe Tel +64 21 142 0000
Light lunch will be provided. Attendees to wear confirmable clothes, covered shoes, hat and sun glasses
- 11.45pm Start the beach clean-up with [Surfrider Foundation](#) In Waikīkī area.
- 2.15pm Walk back to hotels to refresh and change.
- 3.00pm Depart from Outrigger Waikīkī & Beachcomber to Aulani Disney Resort.

Whole Group

- 4.00pm Arrive at [Aulani Disney](#).
Welcome and Site Tour
(3 groups of 20 site inspection in 3 different areas).
- 4.35pm Meet for the Brand USA reception and team presentations.
- 5.30pm Enjoy a [Luau Dinner](#).
- 8.30pm Depart from Aulani Disney to Outrigger Waikiki & Beachcomber Waikiki.
- 9.30pm Arrive Waikiki to enjoy evening at leisure.

Day 9 – Wednesday 14th June

- 8.00am Breakfast at leisure.
- 9.05am SYDNEY AGENTS MUST BE IN THE HOTEL LOBBY AT THIS TIME – CHECKED OUT and BAGS READY FOR LOADING ON THE COACH.
- 9.15am Coach depart hotel for airport.
- 9.45am Arrive at Honolulu Airport, check in for HA451.
- 10.05am AUCKLAND AGENTS MUST BE IN THE HOTEL LOBBY AT THIS TIME – CHECKED OUT and BAGS READY FOR LOADING ON THE COACH.
- 10.15am Coach depart hotel for airport.
- 10.45am Arrive at Honolulu Airport, check in for HA445.



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- 12.45pm Depart Honolulu to Sydney on HA451.
- 1.55pm Depart Honolulu to Auckland on HA445.

Day 10 – Thursday 15th June

- 7.45pm Arrive at Sydney International Airport
- 9.45pm Arrive at Auckland International Airport

Due to the arrival times into Sydney and Auckland, domestic connecting flight options will not be available until the following morning, an Airport Hotel has been booked for connecting passengers, please check the following page for details.

Welcome Home!

Thank you for being such an awesome USA MegaFammer!
We hope to see you on our next MegaFam.



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Domestic connections and transit information

Domestic connections on 6 June:

Departure City	Arrival City	Flight Number	Departure Time	Arrival Time
Tamworth	Sydney	QF2005	1.35pm	2.35pm
Maroochydore	Sydney	VA0492	5.10pm	6.45pm
Brisbane	Sydney	VA0970	5.05pm	6.40pm
Adelaide	Sydney	VA0429	4.30pm	6.50pm
Perth	Sydney	VA0558	11.10am	5.30pm
Melbourne	Sydney	VA0869	5.10pm	6.35pm
Christchurch	Auckland	NZ0507	7.10pm	8.35pm
Tauranga	Auckland	NZ5140	6.30pm	7.10pm

Transit Hotels:

The following transit hotels have been booked for domestic passengers in Auckland and Sydney for 15th June for one night:

[Naumi Hotel Auckland](#), including shuttle service, on a room-only basis

[Citadenes Connect Sydney](#), including shuttle service, on a room-only basis

Domestic connections on 16 June

Departure City	Arrival City	Flight Number	Departure Time	Arrival Time
Sydney	Tamworth	QF2002	08.55am	10.00am
Sydney	Maroochydore	VA0477	9.05am	10.40am
Sydney	Brisbane	VA0917	8.00am	9.30am
Sydney	Adelaide	VA0429	9.15am	10.55am
Sydney	Perth	VA0555	9.15am	12.30pm
Sydney	Melbourne	VA0818	8.15am	09.50am
Auckland	Christchurch	NZ053	7.50am	9.15am
Auckland	Tauranga	NZ5129	8.30am	9.10am

Hoops 'n' Hikes transit passengers: Janine Snook (TMW), Charlie Edward (BNE), Jafri Ahmed (ADL)