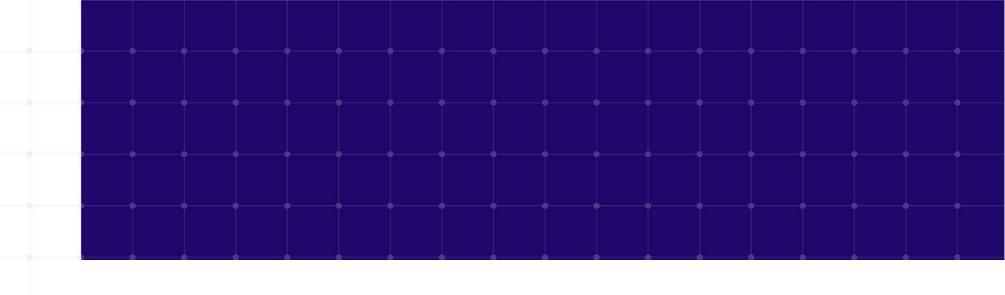


## **GLOBAL TRENDS**



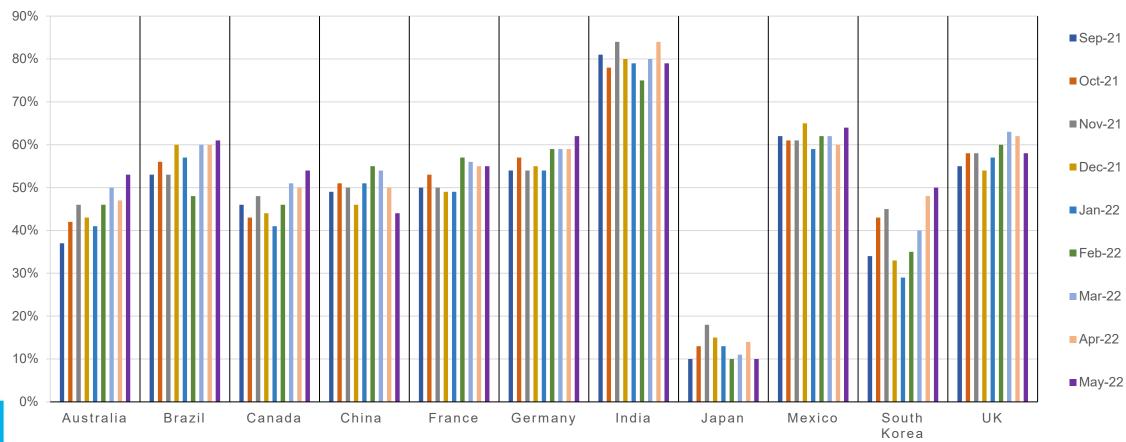


### **BRAND USA CONSUMER SENTIMENT**

#### Likelihood to travel internationally increased in most markets

#### Asian markets registered lower likelihood to travel than previous month

#### Likelihood To Travel Internationally In The Next 12 Months



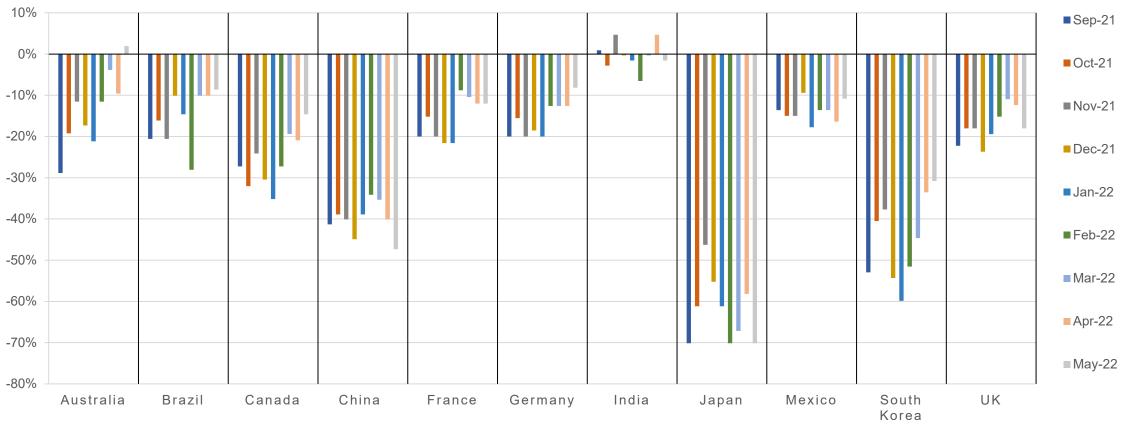


Base: All respondents

### Likelihood to travel internationally among Australian surpassed 2019 level

Excluding the Asian markets, likelihood to travel internationally is down less than 10% on average

### Likelihood To Travel Internationally In The Next 12 Months (%Change from 2019 average level)

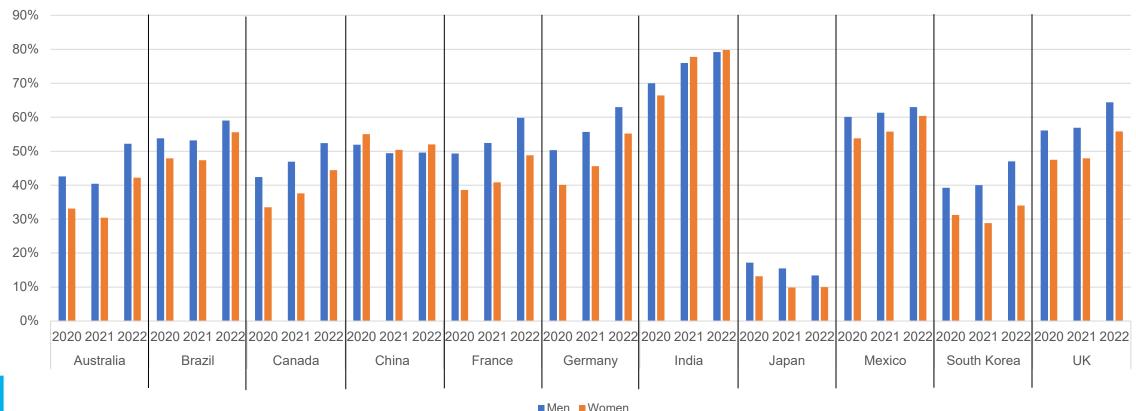




Base: All respondents

## Women's likelihood to travel internationally in 2022\* has increased more than men's likelihood to travel

### Likelihood To Travel Internationally In The Next 12 Months: By Gender (Year average)

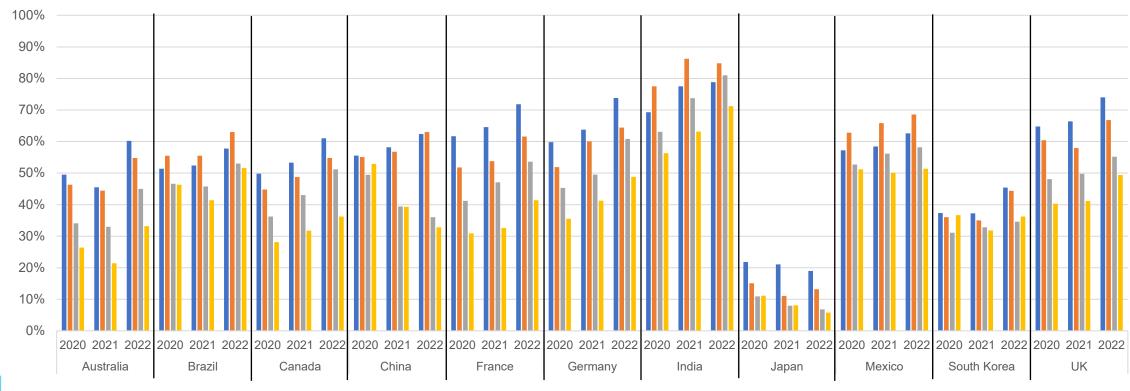




\*% YoY change. Comparing 2022 (Jan-May) to 2021 Base: All respondents

## Likelihood to travel internationally is higher among the younger generations

### Likelihood To Travel Internationally In The Next 12 Months: By Age Group (Year average)



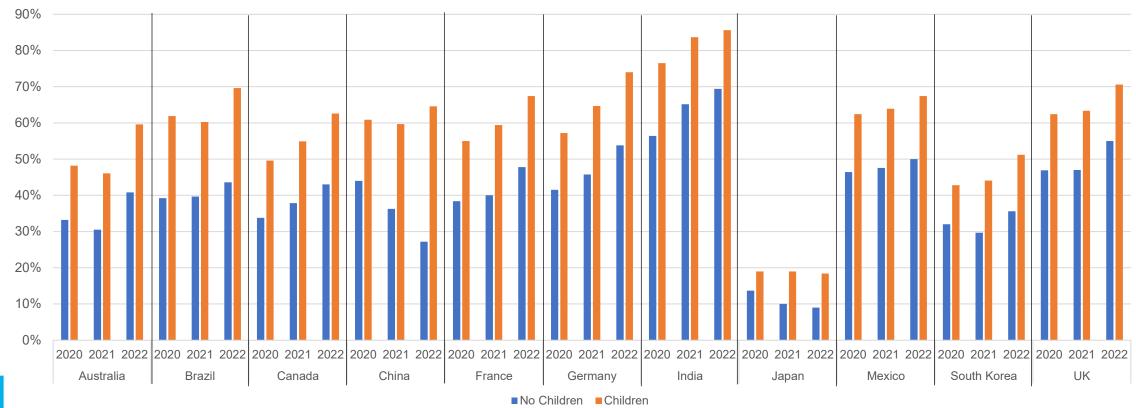


■18-34 ■ 35-44 ■45-54 ■55+

Base: All respondents

## Families with young children in the household have a higher likelihood to travel internationally than those without them

### Likelihood To Travel Internationally In The Next 12 Months: By Children in the Household (Year average)



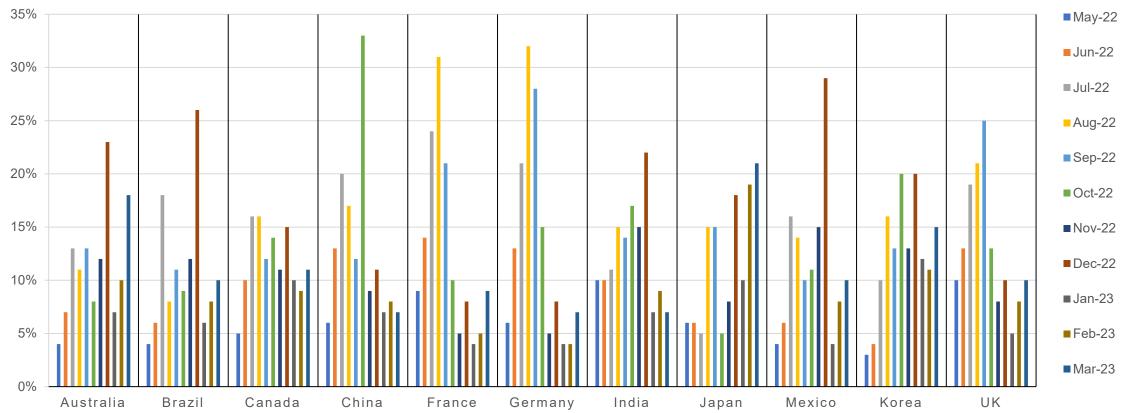


Base: All respondents

### **Europeans and Canadians planning on traveling between July and September**

Australian, Brazilians, Indians and Mexicans are planning more for the holidays

### International Trips: Planning Departure Months (Next 12 Months) (May 2022)

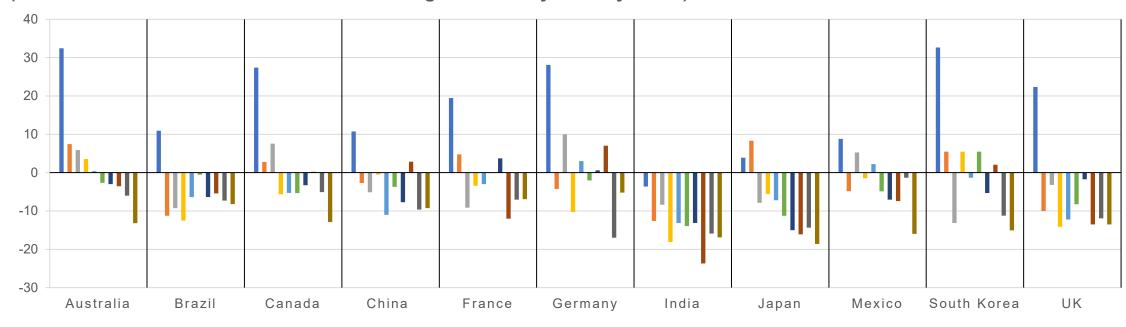




Base: Respondents who are likely to take an international trip in the next 12 months

## Engaging kids in activities when selecting an international destination is still very strong among families with young children

International Destination Selection: Personal Considerations (PPS Difference over 2019 Market Intelligence Study\* – May 2022)



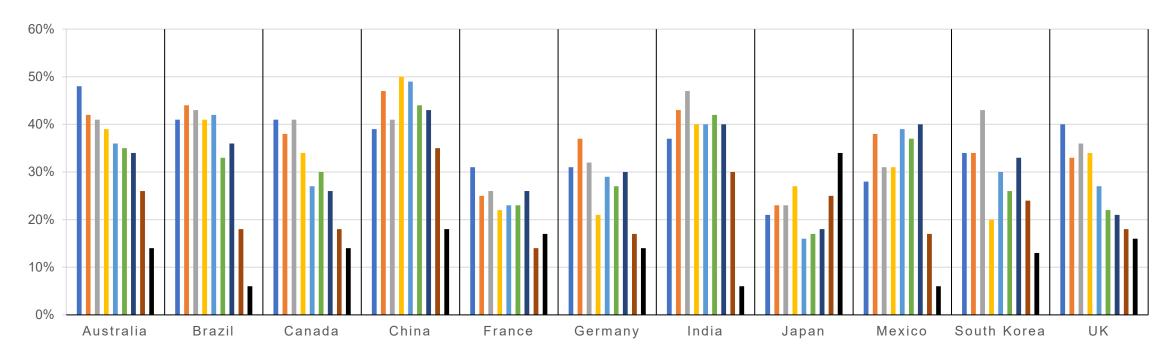
- Engaging my children in activities that are specialized for them
- Staying within my comfort zone
- Connecting with nature
- Resting and relaxation
- Seeing unique attractions

- Keeping fit/engaging in physically active recreation
- Satisfying a sense of adventure
- Pursuing personal hobbies/passions (sports, music, cooking)
- Indulging in upscale/luxury experiences
- Increasing my knowledge/understanding of other cultures



## Travel insurance that covers covid related issues is absolutely necessary for Australians, French and UK to travel overseas

## Necessities for Overseas/International\* Travel (May 2022)





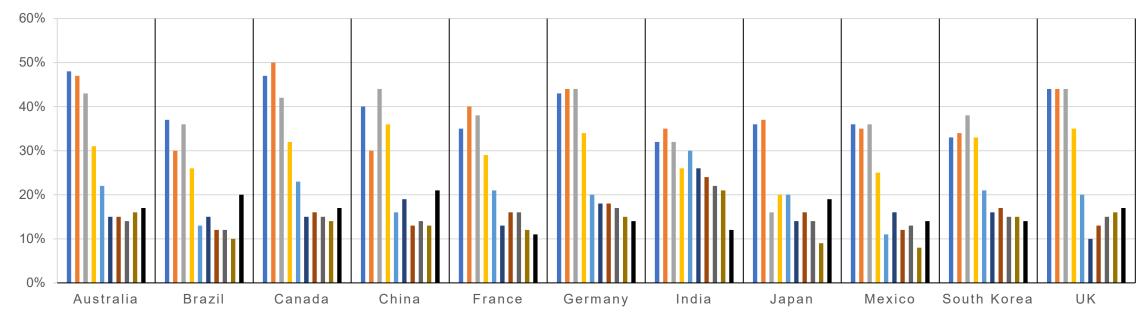
- Travel Insurance
- COVID-19 Vaccine
- \*Mandatory Air Pax Negative COVID-19 Test Pre-Boarding
- Air Pax Requirements/Screening
- Air Pax Negative COVID-19 Test in Past 72 hours
- COVID-19 Treatment Drug

- Low Number of COVID-19 Cases in Destination
- Social Distancing
- No Trip Until COVID-19 Pandemic is Over

\*Overseas travel for all markets except Canada and Mexico Base: All respondents

## Quarantine and Covid-testing are the top two requirements travelers are not willing to accept to travel overseas

### UNACCEPTABLE Requirements for Overseas\*/International Travel (May 2022)



- Mandatory isolation at a government-designated facility
- Mandatory quarantine in destination
- Additional COVID-19 testing at destination
- Proof of vaccination to enter the country
- Mask mandate

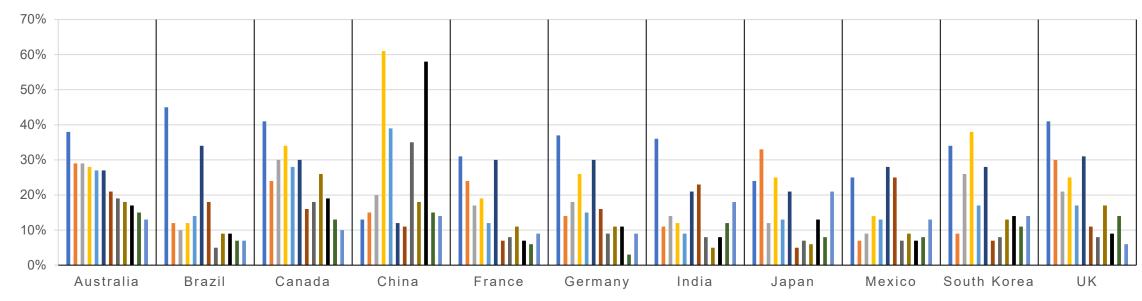
- Submitting to and pay for COVID-19 test before departing/returning flights
- Mandatory quarantine at home
- Sharing personal contact information for tracing purposes with local authorities
- Proof of vaccination to enter facilities
- I would accept all of the requirements



#### Financial reasons have become the number one reasons for not traveling

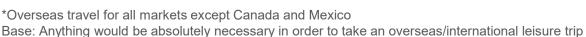
#### As covid related reasons have declined

### Reasons for Traveling Internationally (May 2022)





- Don't want to deal with Covid-19 related rules
- Travel changes/cancellation costs due to contracting Covid-19/outbreak
- Required to stay close to home
- Others not following safety protocols
- Can't afford mandatory covid-19 testing



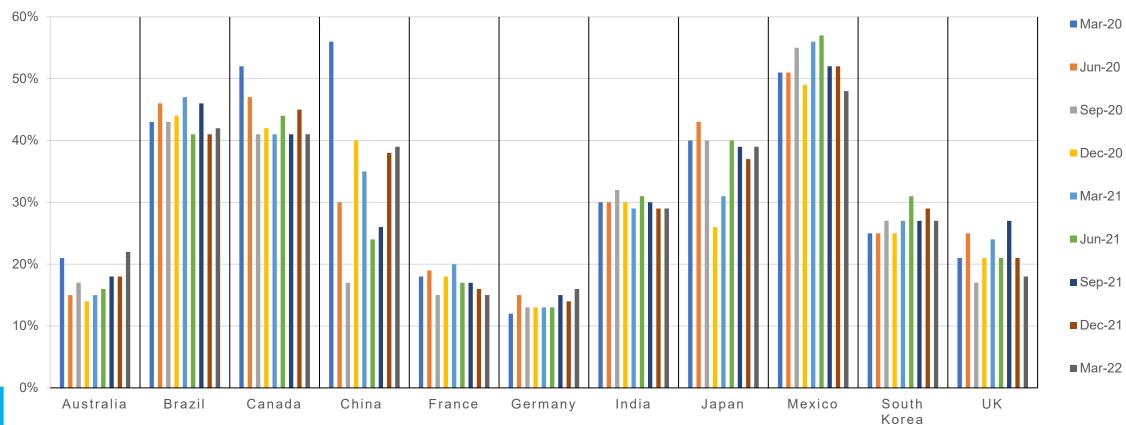


- Concerned about contracting/spreading COVID-19
- Uncertain about my financial future
- No travel to particular destination due to closed borders/open with restrictions
- Activities/experiences not available due to COVID-19 restrictions
- No time



## Likelihood to travel from Australia increased after travel restrictions were removed in February

#### Likelihood to Travel to the USA in the Next 12 Months

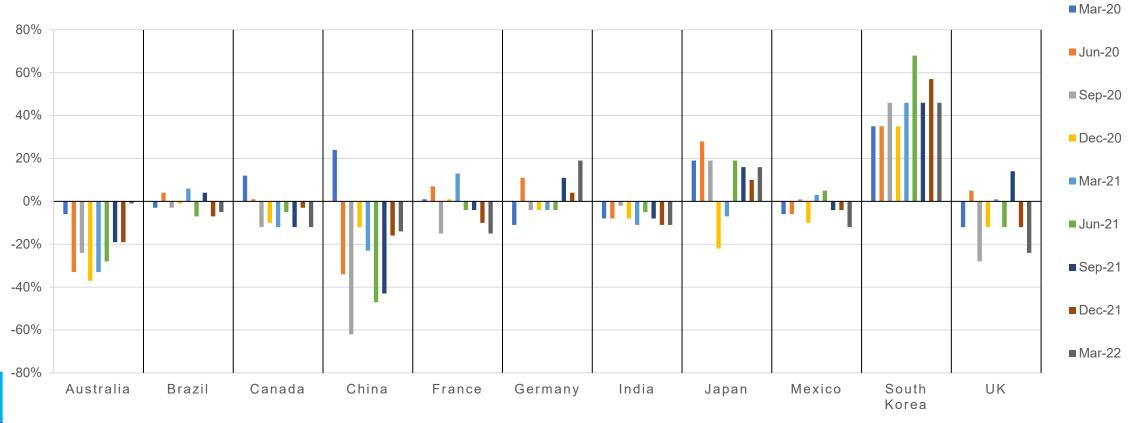




Base: Respondents who are likely to take an international trip in the next 12 months

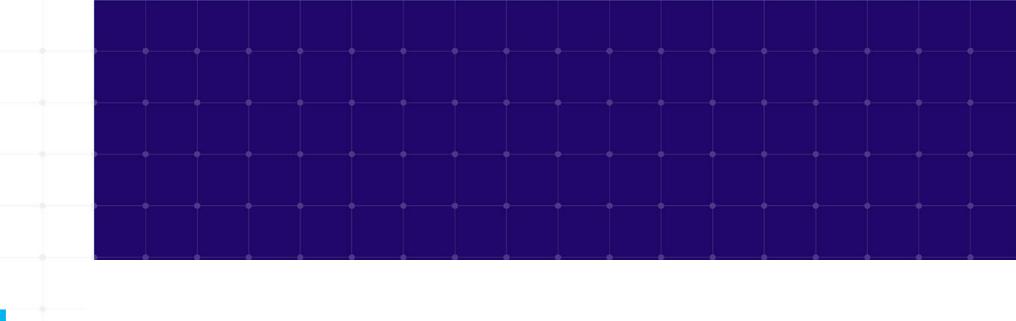
## Likelihood to travel to the USA from South Korea has remained above 2019 levels

Likelihood to Travel the USA in the Next 12 months (% Change from 2019 average level)



Base: Respondents who are likely to take an international trip in the next 12 months

**Brand USA** 



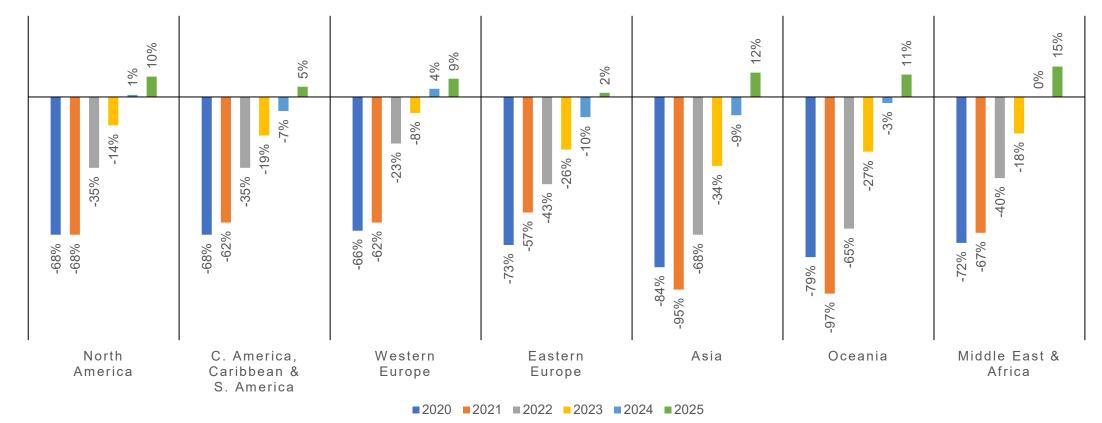


### **US INBOUND VISITATION**

### North America is expected to reach 2019 levels by 2024

Western Europe is expected to surpass 2019 by 4% in 2024

Global Inbound Travel By Destination Region (% YoY change from 2019 levels)

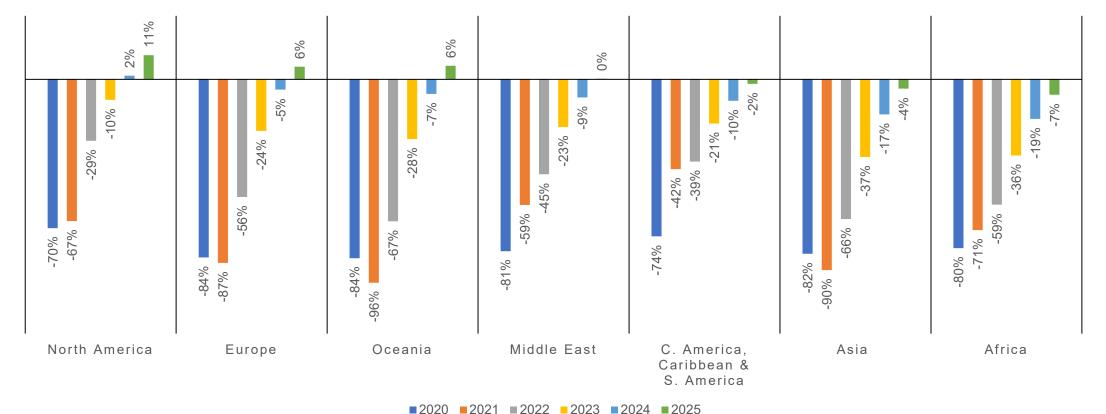




### US inbound travel from North America is expected to reach 2019 levels by 2024

**European visitation is expected to surpass 2019 by 2025** 

USA Inbound Travel By Region (% YoY change from 2019 levels)

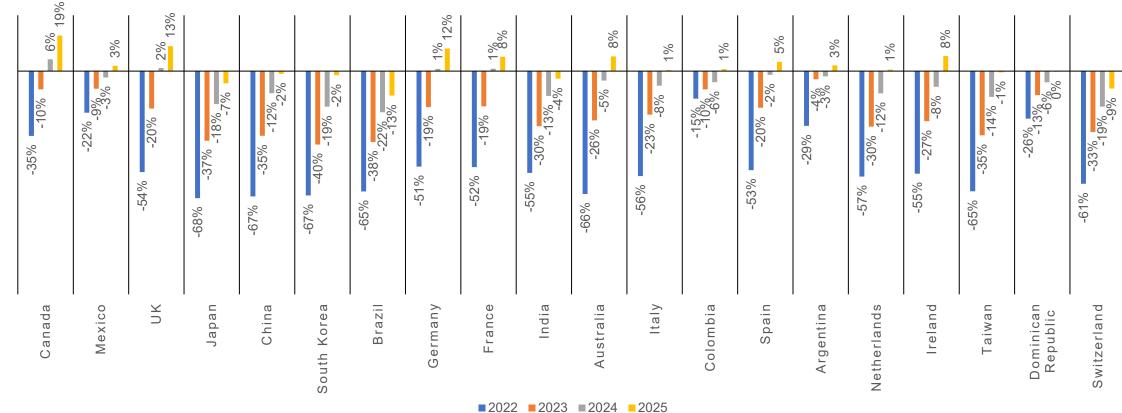




### Canadian Travel to the USA is expected to surpass 2019 levels by 2024

Same as visitation more the UK, France and Germany

USA Inbound Travel from Top Visitation Countries in 2019\* (% YoY change from 2019 levels)



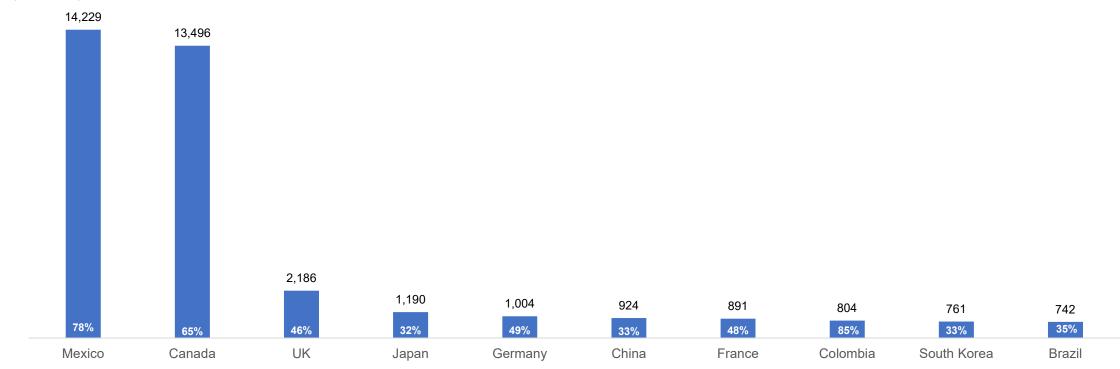


### Travel to the USA from Mexico nearly 80% of 2019 visitation

#### **European arrivals under 50% of 2019 visitation**

## 2022\* USA Inbound Travel from Top 10 countries (% difference from 2019 levels)

(In thousands)



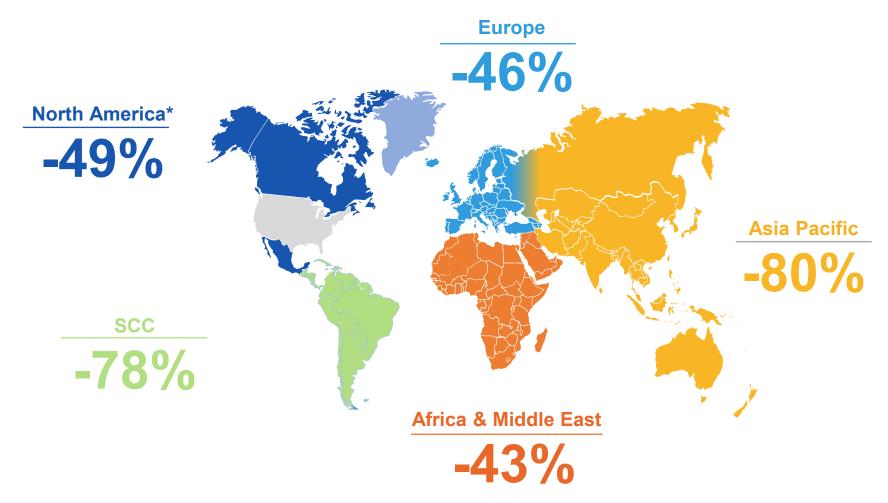


% difference from 2019

**2022** 

### Arrivals from North America and Europe are down less than 50% of 2019

Arrivals to the USA between November 2021 and February 2022, compared to same period in 2018/2019

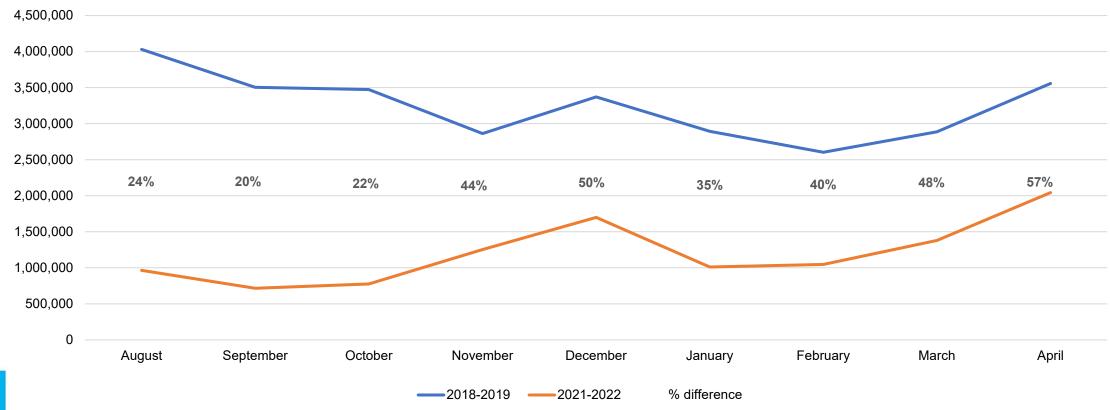




#### Overseas travel to USA shows same pre-pandemic patterns

**Up-tick in November 2021 after announcement of reopening of USA borders** 

Overseas Visitation to the USA from August to April (2018-2019 vs 2021-2022) (and % difference from 2018/2019 period)

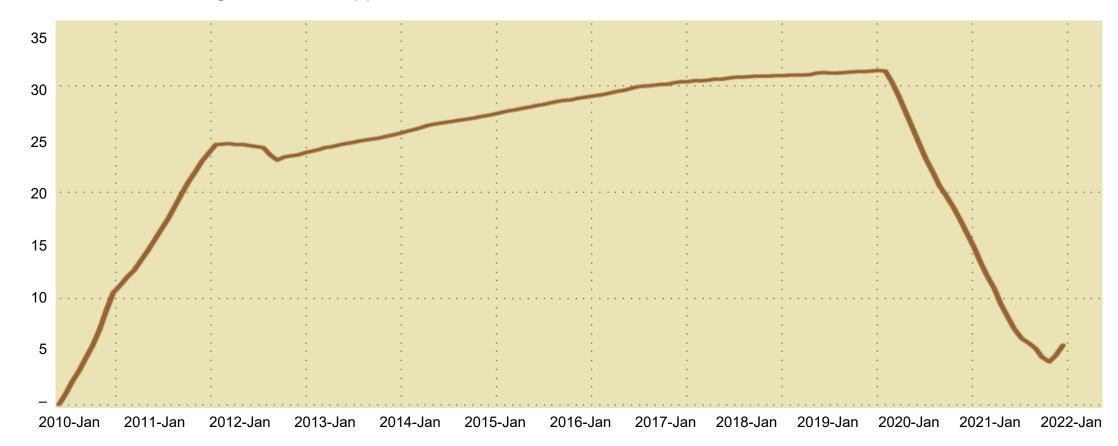




### Just over 6 million outstanding valid ESTA approved applications

Best leading indicator of future travel to the USA from VWP countries

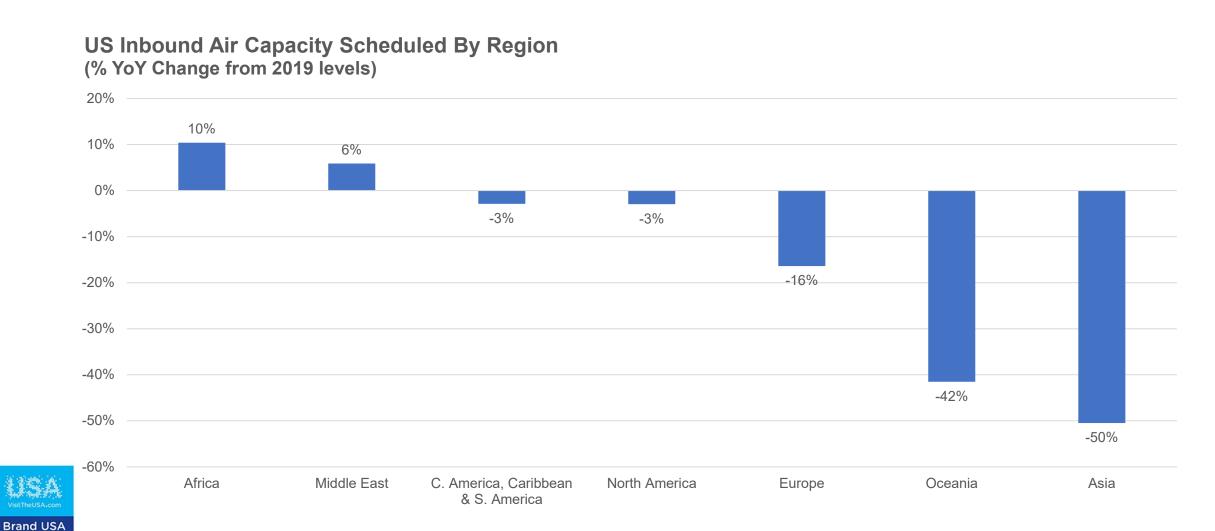
Millions of outstanding valid ESTA applications



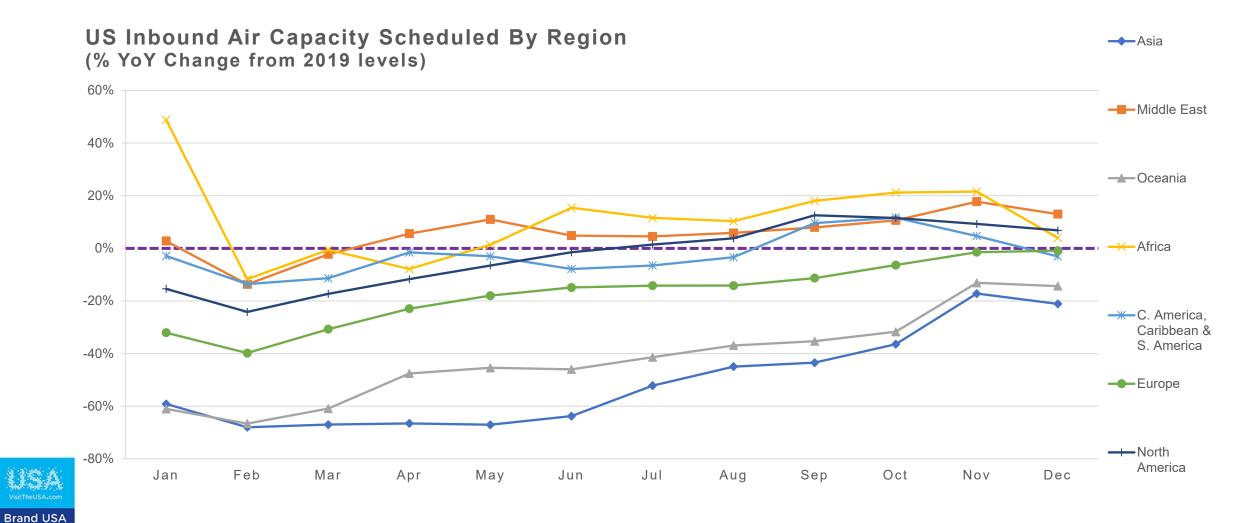


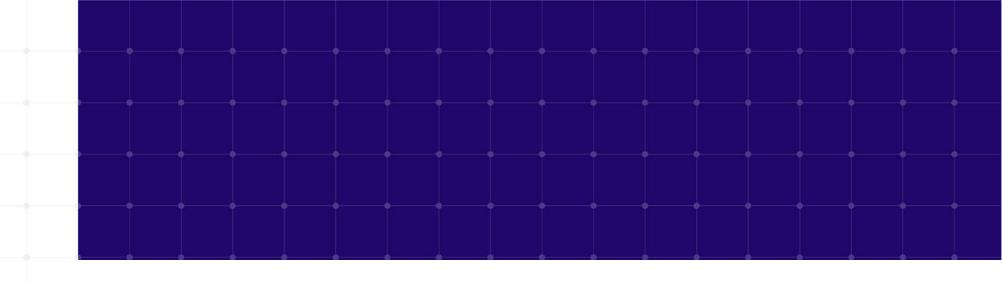
#### Air Capacity to USA from Europe and Oceania is not expected to reach 2019 in 2022

Operating Air Capacity from Africa and the Middle East are expected to surpass 2019 levels



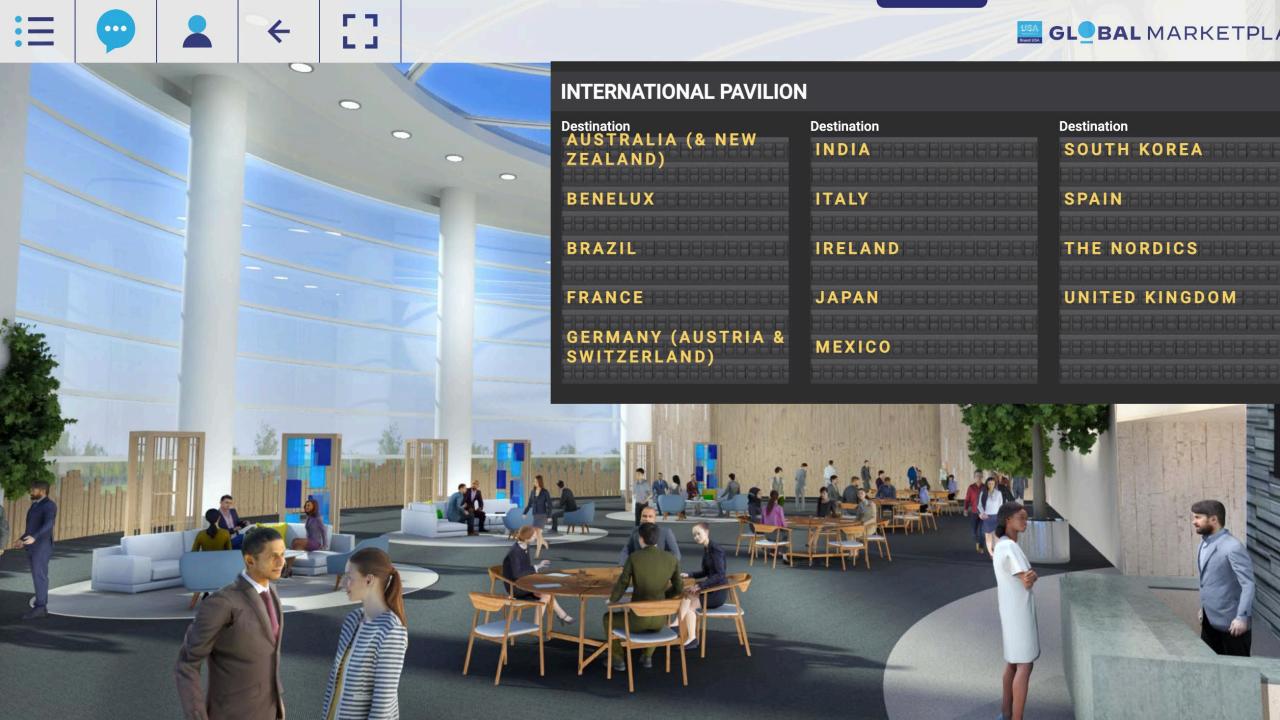
## Air Capacity to USA from North America expected to reach 2019 levels by July







### **KEY GLOBAL INSIGHTS AND TRENDS**



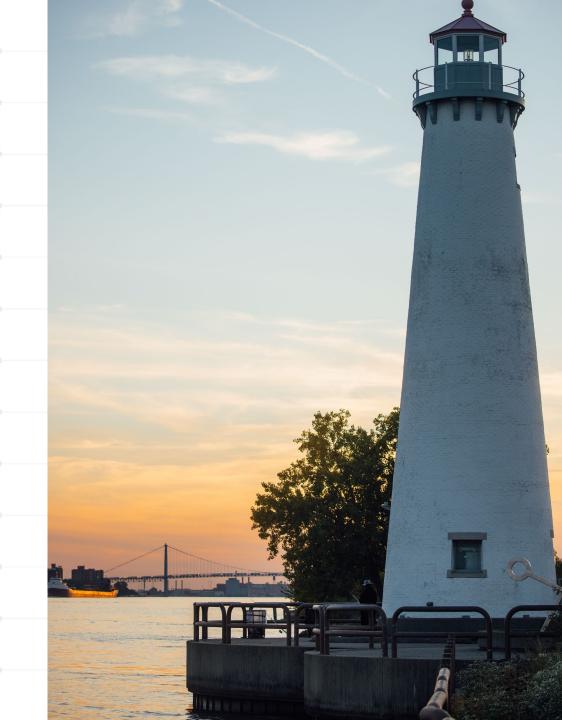


Jackie Ennis
Vice President, Global Markets
Brand USA









 Increased costs are changing the way Canadians travel.

 Canadians are focusing their travel on well-being, sustainability and reconnection.







Lourdes Berho
Regional Director
Brand USA Mexico

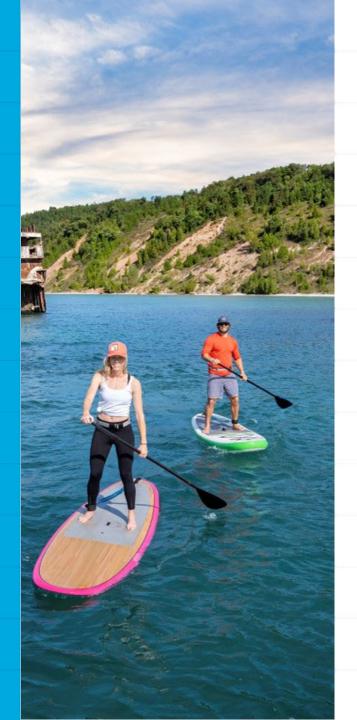
**MARKET UPDATE:** 

**MEXICO** 









- Mexicans are searching for their "G.O.A.T." (Greatest of all trips) trip.
- Mexican travelers are more price conscious when searching airline tickets but are spending more and staying longer in the destination.
- Mexican travel agents are adapting to the new traveler journey ecosystem.



**Denis Ribeiro**Managing Director
Brand USA Brazil



**BRAZIL** 

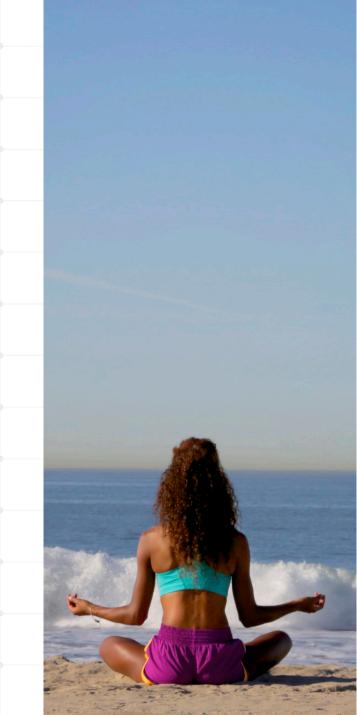




### **BRAZILIANS ARE:**

- Looking for multi-purpose travel.
- Looking for wellness and outdoor travel.
- Returning to familiar destinations.





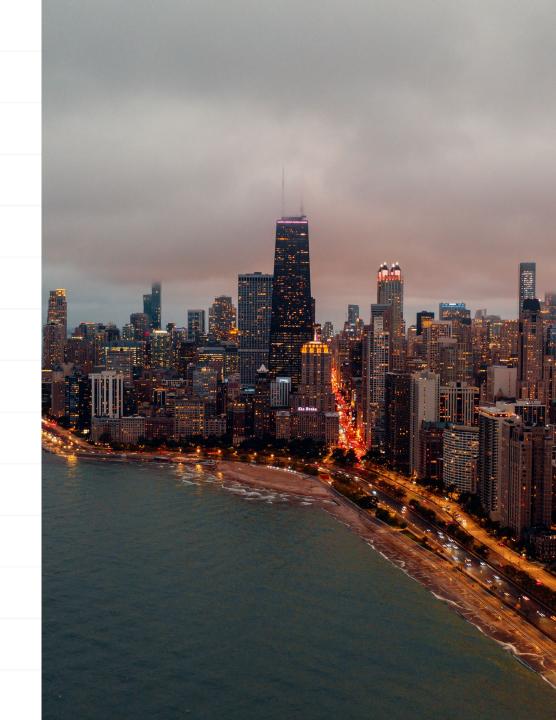


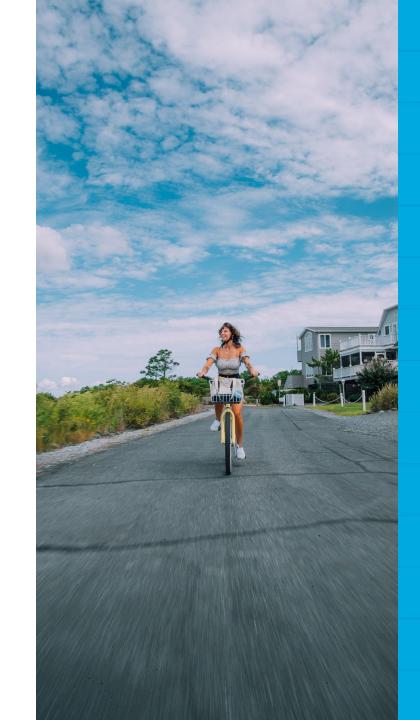
# Amanda Hills Strategic Director Brand USA UK and Europe

MARKET UPDATE:

## **UK & IRELAND**







- Increase in the importance of the travel professional.
- Consumers are looking to splurge on their 2022 holidays.





**Amanda Davis**Sr. Manager, Global Markets
Brand USA



**EUROPE** 







 There is an increase in importance and booking through the trade.

- European pace of recovery is reflected in arrivals figures and increasing airline capacity.
- Sustainability is a more important consideration in travel.





Sheema Vohra
Managing Director
Brand USA India

MARKET UPDATE:







- Indian travelers have a high intent to travel and spend more internationally.
- The luxury segment and family travel in India is growing.
- Relaxation, cultural immersion and new experiences are the top motivators for travel.







#### **Emily Kim**

Strategic Account Director Brand USA South Korea



# **SOUTH KOREA**





- Korean travel trade industry is going through digital transformation to secure sustainability in the post-pandemic year.
- Korean travelers have shorter lead times for deciding on a destination and booking their trip. The booking window is expected to be shorter as uncertainty continues after the Covid-19 pandemic.
- Spending on travel is outpacing that of prepandemic levels and there is a significant increase in direct bookings.







#### Wataru Takaku

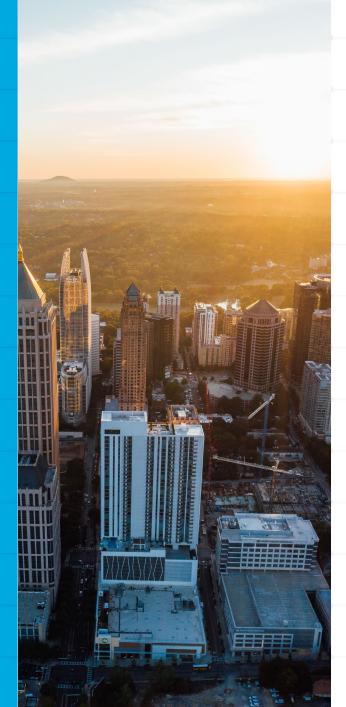
Travel Trade Director Brand USA Japan



**JAPAN** 







 Japanese travelers are returning to familiar destinations.

 Japanese travelers are relying on travel agents.

Sustainable travel is increasing in popularity.





Jo Palmer

Managing Director

Brand USA Australia & New Zealand

**MARKET UPDATE:** 

# AUSTRALIA & NEW ZEALAND

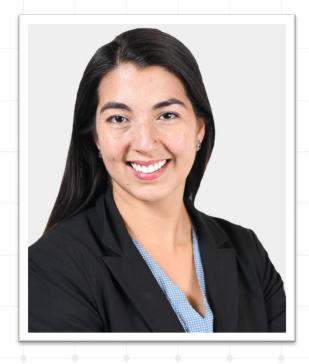








- Australians are going big and spending big.
- Ski, snow travel and cruising are in high demand.
- Australians are looking to reconnect with loved ones.



#### **Suzy Shepard**

Sr. Manager, Global Markets Brand USA



**CHINA** 



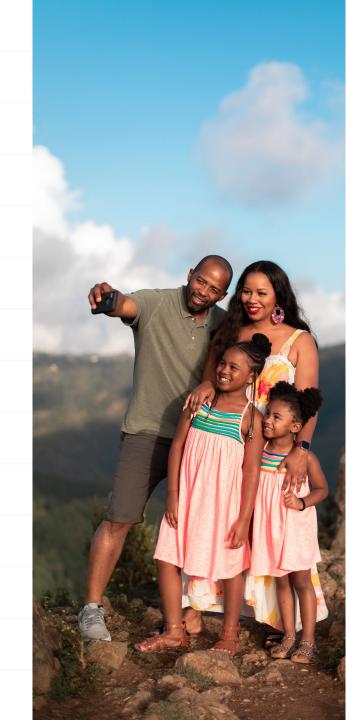


 The Chinese travel trade industry is becoming more digital and content driven.

 Chinese students are returning to the USA.

• Strict re-entry protocols has slowed leisure travel.

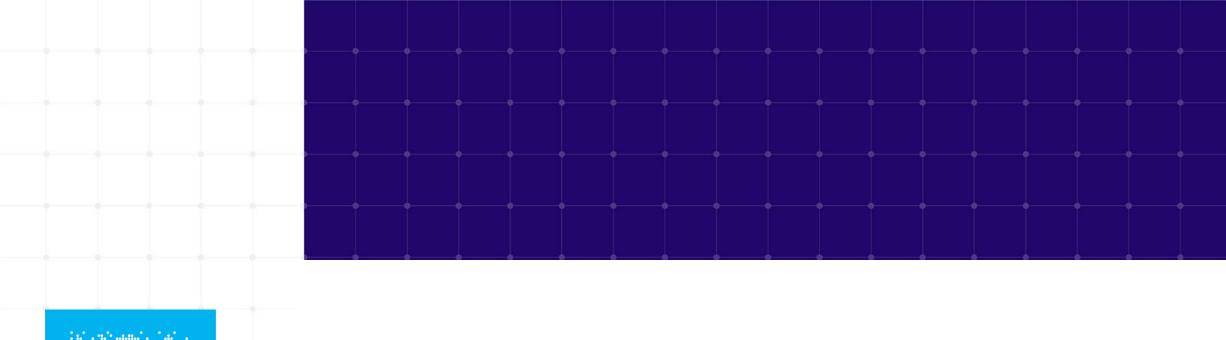




## **International Pavilion – Brand USA Global Marketplace**

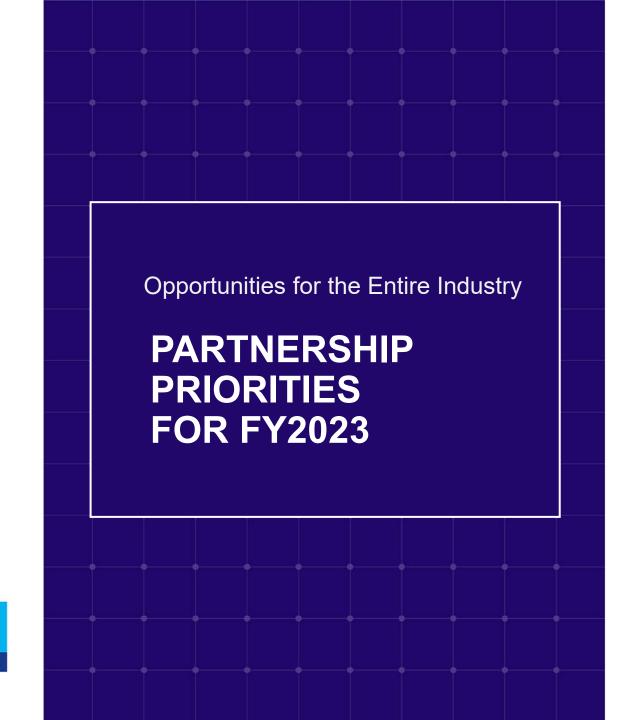








# PARTNER RESOURCES



**Brand USA** 



REBUILDING HUMAN RESOURCES & INVESTING IN PARTNER SUPPORT



PARTNER RESEARCH & REPORTING TOOLS



PAID MEDIA INTEGRATION AND AUDIENCE DEVELOPMENT



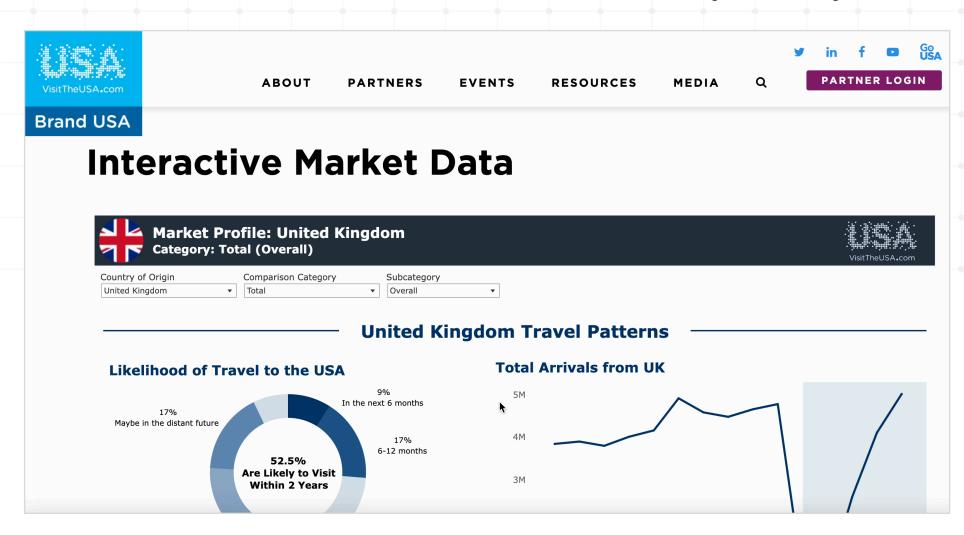
CO-OPERATIVE MARKETING SUPPORT



TRAVEL TRADE INNOVATION

### INTERACTIVE MARKET DATA DASHBOARD

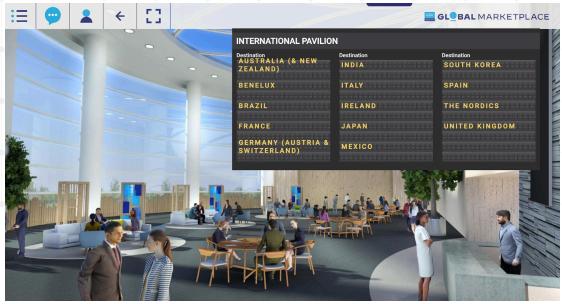
Real-Time Access to the Latest Research by Country



#### INTERNATIONAL PAVILION

Centralized, Interactive Hub for Resources by Market





The International Pavilion on Brand USA Global Marketplace is live with market intelligence information for the UK, Ireland, Germany (Austria & Switzerland), France, Australia (New Zealand), India, Mexico, Brazil, Japan, South Korea, Italy, Spain, Benelux, and the Nordics. This new resource will provide insights into the travel and media landscapes in key target markets.



# New Team: Partner Representation & Experience

**LEADERSHIP** 



CASSADY BAILEY Oversees the Partner Team



SKYLAR CLARK Partner Strategy



CHRIS ELLIS Industry Engagement

DAY-TO-DAY



CHELSEA SULLIVAN KAISER



DANI CAMPANA



MAYA HUA

SUPPORT



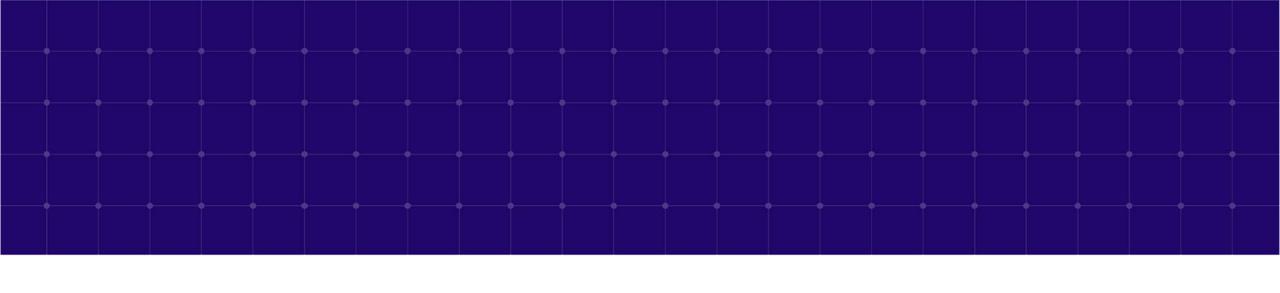
RIANNA AIRITAM



TRE WILSON



Q & A





# **THANK YOU**