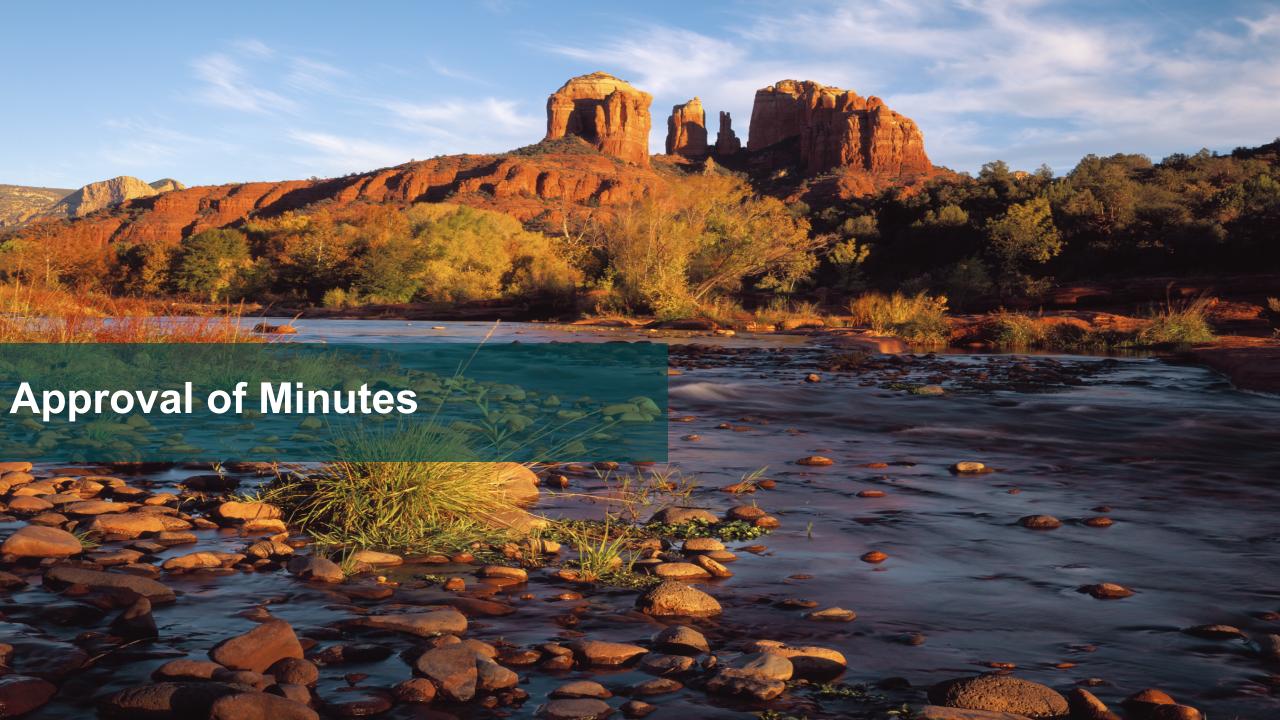


# Q1-FY2019 Marketing Committee Meeting

November 14, 2018







## **Brand USA Travel Week**

- What:
  - Travel Expo
  - Enrichment Series
  - Consumer Engagement
- When:
  - September 9 13, 2019 London
- Where:
  - Etc Venues County Hall
  - Located in Westminster, next to the iconic London Eye on the Southbank of the Thames
- Price to attend:
  - \$4,950 per single exhibitor
  - \$1,000 per additional delegate (max of one additional delegate)



# **Sponsorship Opportunities**

Partnership opportunities will offer suppliers and destinations significant exposure to key influencers in the tourism industry.

### Sample Sponsorship Packages

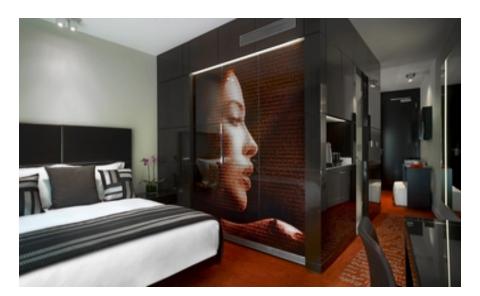
- Venue Branding
- Food Immersion Takeovers
- Seminar Sponsorships
- Executive Leadership Seminar
- Sustainable Promotional Collateral
- Event Guide

- Evening Events
- Entertainment
- Digital Marketing
- Podcasts

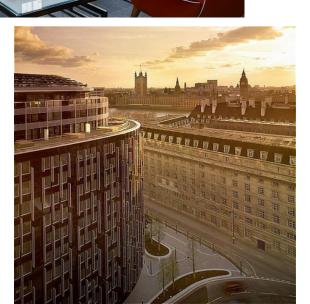
## **Host Accommodation Hotels**

Delegates from Europe will be travelling to London for Brand USA Travel Week. In association with affiliate partners, the show will be looking to offer special rates and hosted accommodation with the following hotels:

- London Marriott Hotel County Hall
- Park Plaza County Hall Hotel London
- Park Plaza Westminster Bridge Hotel London
- Premier Inn County Hall London









## Partner Revenue 2018

FY18 In-kind Revenue for Match	\$62.3 million
FY18 Cash Contributions	\$46.7 million
TOTAL	\$109 million

<sup>\*</sup>subject to change, financial review due October 29

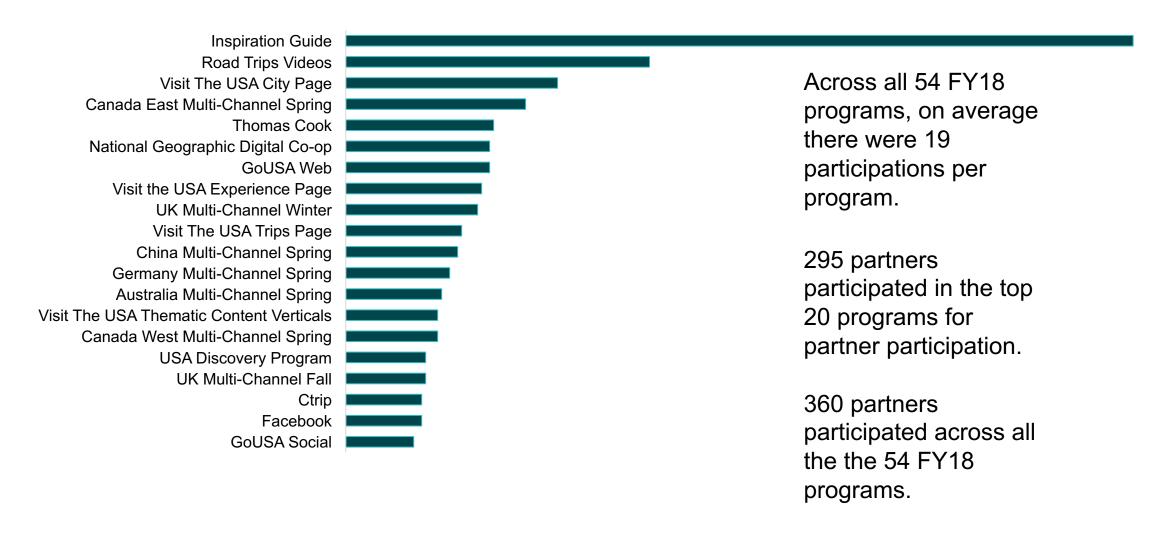
# **Total LOA Participations in Programs**

Program Type	FY17	FY18	Pct. Change
In-Kind (Market Specific)	83	150	80.72%
Owned (Brand USA Originals)	499	564	13.03%
Trade	23	70	204.35%
TOTAL	605	784	29.59%

• Compared with FY17, in FY18 there were approximately 30 percent more partner participations in programs.

<sup>\*</sup>The report is based on available data in Salesforce. It does does not showcase the Global Trade Tradeshows.

## **Top 20 Programs in Terms of Partner Participation**



<sup>\*</sup>Data includes both contributing LOA partners and additional participations in all programs except Affinity, General Media, and Sales Missions.

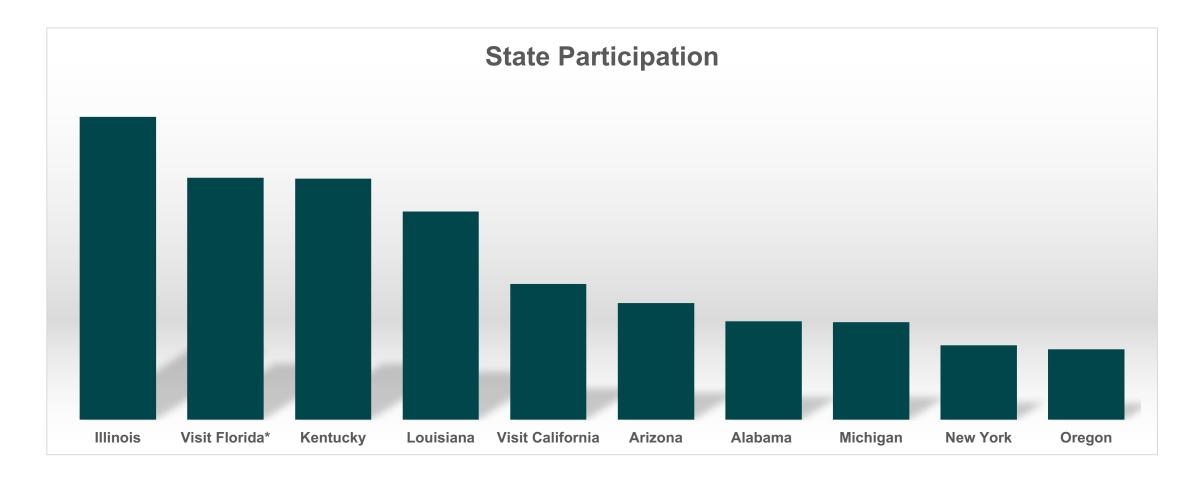
# 2018 Destinations Participating with Brand USA





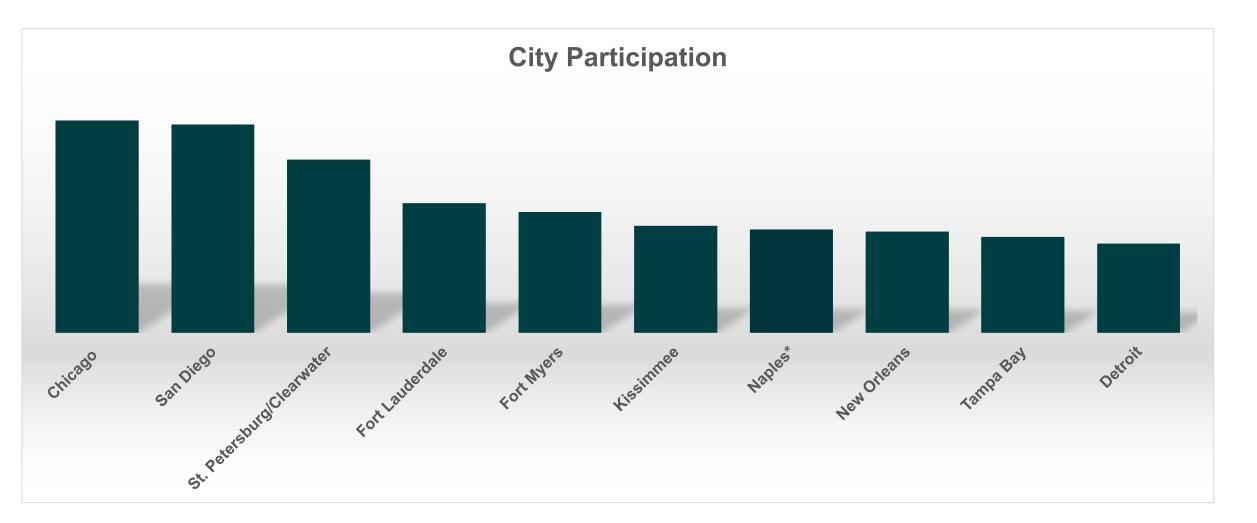
## FY18 Destination Partner Participation Analysis (in Brand USA

Originals – many are state wide co-ops)



<sup>\*</sup>Data is from the Miles Salesforce and does not include the full range of Brand USA program participations.

# FY18 Partner Participation Analysis (Brand USA and Market Specific Programs)







# **International Representation**

Market	Coverage
Canada	New Regional Director (Jan 2018)
Mexico	New Regional Director (Jan 2018)
China	New Regional Director (Apr 2018)
Germany/Austria/Switzerland/Netherlands	New company. Hills Balfour. Pan-European approach (Jan 2018)
France/Belgium/Luxemburg	<b>New</b> office. Hills Balfour. Pan-European approach (Jan 2018)
Italy	<b>New</b> office. Hills Balfour. Pan-European approach (Jan 2018)
Spain	<b>New</b> office. Hills Balfour. Pan-European approach (Jan 2018)

# **International Representation**

Market	Coverage
Canada	New Regional Director: Expected Hire Q1-FY019
South Korea	RFP FY2019. Expect completion by Feb 2019
China	RFP FY2019. Expect completion by Feb 2019
Japan	RFP FY2019. Expect completion by May 2019
Hong Kong/Taiwan/Singapore	RFP FY2019. Expect completion by May 2019

## 2018 Activities Recap

- 16 Roadshows
  - 241 Destination Represented
  - 4,073 Travel Agents
- 13 International Offices / Covering 23 Markets
  - Conducted 5,732 Sales Calls
- 2,643 New travel agents registered for the USA Discovery Program

- 17 Trade Shows
  - 2,006 Appointments
  - 720 Destinations Exhibited
- 4 Sales Missions
  - 5,099 Appointments
  - 140 Destination Partners
- 18 Product Fams
  - 54 Destinations
  - 1,084 Product Managers





# Global Positioning Statement

Our content strategy will focus on curating individual voices that each express a particular point of view, to enable us to...

# Give a voice to real travel experiences within the USA

Create urgency and provoke "travel dreaming" by highlighting first person perspectives of locals, expert influencers and travelers alike.

Open access and lend
authenticity to our
communications, as well as
create a sense that there are
many United States.

Incorporate and build on our foundational value proposition (proximity), competitive edge (possibility) and tone (welcome).

...and in so doing, achieve more organic, authentic, locally relevant, positive and cost effective engagements with consumers.



# The Many Voices Platform

### **Many Voices**

is a social media and content communications platform which aims to create more meaningful connections with potential travelers, stimulating curiosity and wanderlust by leveraging a collection of voices which define the story of the USA.

We are the USA. A collection of places, of experiences whose spirit is found in its diverse range of people. We aim to guide you, to show you that behind every landscape, big city and open road there are many voices who can stimulate your wanderlust.

## Who are the Many Voices?





#### **LOCALS**

A place is defined by its people, by those who have explored its culture, roads and trails like no other. They've made their mark on their community and can welcome you, inspiring you to visit like no other.



They've fulfilled their wanderlust, they've checked their bucket list and created memories which can now be used as inspiration for the next iteration of travellers from their market. To travel is to know and the past visitor now becomes the storyteller and the evangelist for travel to the USA.



#### **CATEGORY EXPERTS**

Whether you're an aspiring explorer, reading National Geographic, dreaming of your chance to conquer the Grand Canyon, or a foodie looking for inspiration from the pages of Saveur, planning your next culinary journey to LA - travellers often look to category experts to inspire their travel decisions. We will use them to guide our community.



#### **CREATIVE CLASS**

Not everyone looks at
America in the same way.
Interpretations can be found
in music, art, and unique
takes on photography and
video. We want to amplify
these creative voices to
show America as it hasn't
been seen before. This
creative perspective can
come from locals, visitors or
category experts.

# Inspirational content themes can be overlaid on new and existing programs



## **FY19: Content Themes**



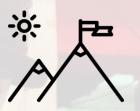
#### Q1/Q2 Local Perspectives

Some of the most memorable travel moments are the ones which begin with a human connection. It's the conversation with a barista which leads us to a hiking trail not found in any guide book, or the musician who points you to the best diner for local cuisine. Those authentic, off-script, true experiences are what the USA is all about. And it's connections with welcoming locals that bring the real America to life.



#### Q2/Q3 Arts & Entertainment

The spirit of America is the sound of jazz pouring onto the streets of New Orleans, or the honky tonks of Tennessee. It's the live music capitals of Austin or Las Vegas, and the festivals which bring together the masses. Its culture, art and history are preserved in the museums, theatres and art galleries of New York, Chicago or D.C. It is a country which invites you to hear, see and experience the USA.



**Q4** Exploration

Exploration is an outlook, not an action. It is a personal travel journey, which ranges in experiences. It is a hiker, trekking through some of America's wild spaces, or an urban explorers multi-sensory journey through America's cities. Exploration is a platform which embodies the American spirit - a spirit of trailblazers, innovators and self-discovery.



# Screen Strategy & Storytelling Platforms







## **Hear the Music 2.0**

Hear The Music is a musical journey featuring 10 artists from 10 cities covering 2 classic American songs – "Boogie Shoes" and "What I like About You" - while exploring the sights, flavors and hidden gems of the cities which have inspired their unique music perspectives.



#### MUSIC CAMPAIGN ECOSYSTEM

In addition to Hear The Music and American Sound – the broader Brand USA ecosystem will feature content which ladders back to the music vertical through a varied approach inclusive of content partners (Beautiful Destinations) and influencers.



#### **TENTATIVE CAMPAIGN LAUNCH**

January: Organic Social and Web Site launch
February: UK, France, Germany, Canada,
Australia, South Korea

March: Brazil, Japan

April: China



#### **MEASURING SUCCESS**

Video Views
Website Visits
GO USA TV Views/Downloads
Increased Affinity (FB Brand Lift Study)

WHERE WE'LL BE: West Hollywood; Owensboro; Detroit; Chicago; New Orleans; Miami; Las Vegas; Austin; Minneapolis; Mississippi

## **Hear the Music Campaign Ecosystem**



**Trade** will create unique itineraries inspired by the artists' POV



Web will host a robust music hub



PR will leverage key moments such as the Telegraph event and artist media interviews



Social will execute a video-first strategy with sequential targeting to help tell the full story



Go USA TV will house longer-form American Sound Episodes



**Sponsorships** with Spotify and other local activation partners (e.g., Visa, Virgin) will penetrate the market

## Cities, Genres, Artists and Songs



### "What I Like About You"

Austin - Dr. Joe - Rock

Minnesota - Lady Lark - Pop

Chicago - Mike Ledbetter - Blues

Kentucky - The Wooks - Blue Grass

Miami - Xperimento - Latin Fusion





## "Boogie Shoes"

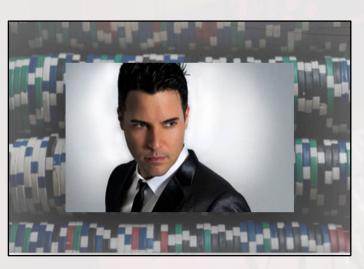
Mississippi - Cedric Burnside - Blues

West Hollywood - Kat Meoz - Rock n Roll

Detroit - Omar Arragone - Hip Hop

New Orleans - Robin Barnes - Jazz/Soul

Las Vegas - Frankie - Sinatra



## Ask a Local





#### **Explore all videos**

From beaches to bike trails to breweries, the United States has something for everyone to explore. Hear from the locals themselves and discover the best attractions, places to eat, shopping and much more.

#### ASK A LOCAL

Brand USA's digital asset management system contains photography, video, and other resources for the promotion of travel to and within the USA. Resources are available to media, Brand USA partners, and agencies.

Click here to learn how your destination can be featured o













Black Hills, South Dakota









Sioux Falls, South Dakota

U.S. Virgin Islands



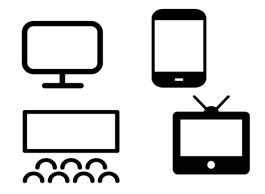






## America's Musical Journey

In year 2 of *America's Musical Journey*, we will not only continue our IMAX roll out into new markets that have yet to receive the film, we will also look to expand theatrical distribution in certain markets and launch streaming, OTT and airline distribution in others.



#### **MUSIC CAMPAIGN ECOSYSTEM**

Similar to our other music campaigns, our *AMJ* launches will be supported by our broader music content initiatives that will live across our digital and platform ecosystem that will include our Hear The Music/American Sound campaign, Musical Cities content series and influencer campaigns around music.



# KEY TENTATIVE LAUNCH DATES

November: Australia

**December:** Mexico Cinepolis

Launch

March: Germany

April: Brazil

May: China

September: India, OTT, Streaming



#### **MEASURING SUCCESS**

Film viewership
Trailer viewership
Earned media reach
Ticket revenue
Partner engagement

### **GoUSA TV**

We've already seen the power our giant screen documentaries have to drive travel to the United States. The launch of the GoUSA TV channel is an extension of that strategy to immerse audiences in an entertainment-led point of view of the USA. GoUSA gives us the space to create, curate, and collaborate on the production of content so we can better harness the power of entertainment to get people to actively consider a USA destination for their next vacation.









#### **LAUNCH TACTICS**

Introduce the GoUSA TV app by sampling content through multiple touchpoints including sponsorships, consumer and trade PR and paid social advertising.

#### **CAMPAIGN TIMELINE**

October 14: Soft launch at NFL London Games November 5: UK, Canada, Mexico, Canada, Australia

Mid-November: IPW Daily

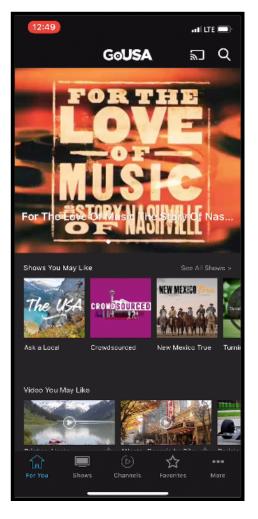
#### **MEASURING SUCCESS**

Video Views
Promotional and In-app
Installs/Downloads
Minutes watched
Content analysis
OTT vs App

Key Programming: Spirit Song, Ask a Local, Lost and Hungry

Programming cadence: New programs/episodes uploaded every Thursday, unless specific launch











# **EXPLORING WILD AMERICA**

When the first courageous people came here, they didn't know what they would find. But they came, using their wits to make their own way. Today, we still go out into the unknown. Even with all her great cities, America is still a place where the great outdoors lies waiting for the next explorer. Exploring Wild America (WT) a giant screen film, brings to life trails and trailblazers by sharing stories of the great outdoors, the discovery of some new cities, and people who overcame failure and found a way to bring their dreams to life. America has always been a wide open, and diverse place; culturally and geographically.



MACGILLIVRAY FREEMAN'S

# EXPLORING WILD AMERICA

A FILM FOR GIANT SCREEN THEATRES





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Consumer VisitTheUSA.com



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VisitTheUSA



VisitTheUSA



VisitTheUSA

GoUSATV

Roku
Apple TV
Amazon Fire
and
associated apps

# Thank you for joining us

