

July 11, 2019

CSRA/National Restaurant Association Summer Membership and Marketing Conference

# Travel Powers the Economy and Enhances the Image of the USA

#### #1 Services Export

- 79.6 million international visitors spent \$255.5 billion
- \$69.3 billion trade surplus
- 31% of U.S. service exports; 10% of all U.S. exports

#### 2.8% of GDP

- \$1.62 trillion in economic output
- \$141.5 billion in tax revenue

#### 7.8 Million Jobs Supported by Travel

- 5.5 million direct: 2.3 million indirect
- Top 10 employer in 49 states and DC
- 1.2 million jobs supported by international travelers

#### International Visitation Enhances the Image of the USA\*

- 74% more likely to have a favorable view of the USA after they visit
- 61% more likely to support U.S. policies after they visit

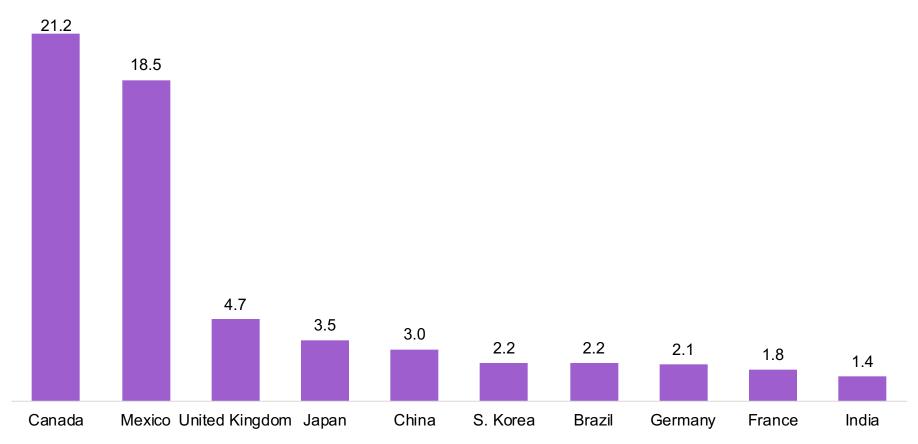
#### Market Share

 The USA welcomes 5.8% share of the world's travelers and leads the world in global tourism receipts, commanding 15.7% of world traveler spending



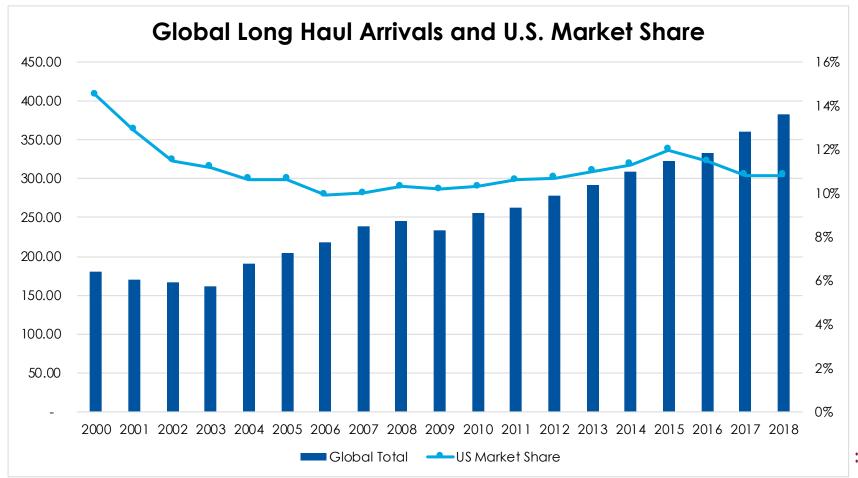


# 2018 Top 10 US Inbound Markets (visitation in millions)





# **USA Market Share (long-haul)**





# **Key Factors Driving Inbound Visitation**









## Likely to Visit the USA in the Next Two Years







# The USA's unique value proposition



#### **Diversity**

The diversity of the USA's destinations and people is exciting and unique.

#### **Experiences**

The USA offers nearly limitless authentic travel experiences.

#### **Proximity**

The proximity of the USA's diverse and authentic travel experiences (to, through, and beyond the gateways) provides travelers more value in a single visit than any other destination in the world.



### Top Rated USA Destination Characteristics





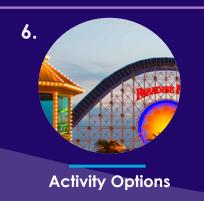
(Features/Landscapes)







destination





(Historical sites, museums, etc.)



## How We Market the USA

Brand USA's core strategies to increase international visitation, spend, and market share for the United States include our consumer-focused USA Campaigns, trade outreach, and cooperative marketing programs that, in total, promote the United States in its entirety while adding and creating value for our partners.



Global Consumer Campaigns



Travel Trade
Outreach



Cooperative
Marketing Programs

# Brand USA around the world





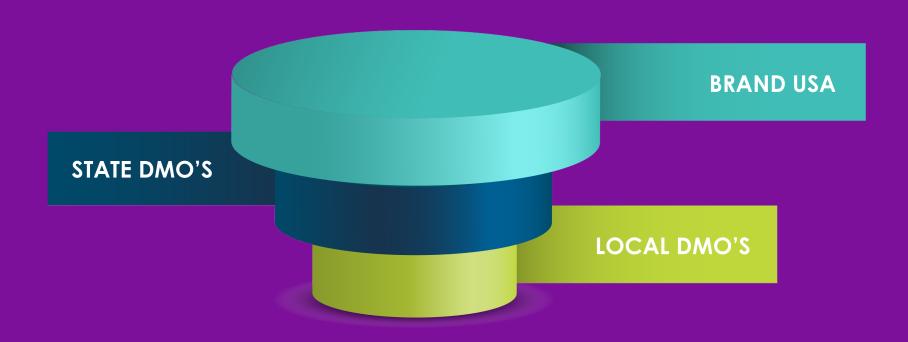
### Return on Investment

Over the past six years, Brand USA's marketing efforts have generated...





# **Brand USA's Role**





# Integrated marketing

We weave **engaging narratives** and **create powerful, authentic storytelling** across owned, paid, and earned media in order to entertain, engage, and inspire travelers to visit the USA.





# Storytelling through many voices

#### Give a voice to real travel experiences within the USA

Create urgency and provoke "travel dreaming" by highlighting first person storytelling & perspectives

Lend authenticity to our communications, as well as creating a sense that there are many United States Incorporate and build on our foundational value proposition (proximity), competitive edge (possibility) and tone (welcome)

Our content strategy will focus on curating individual voices that each express a particular point of view and place of interest.





# Who are the Many Voices?

#### Locals

A place is defined by those who live there, who have explored its culture, roads and trails like no other and can welcome and inspire.

#### Category experts

Travelers look to category experts like journalists, hoteliers, cabbies and others to inspire their travel decisions. We will use them to guide our community.

#### **Visitors**

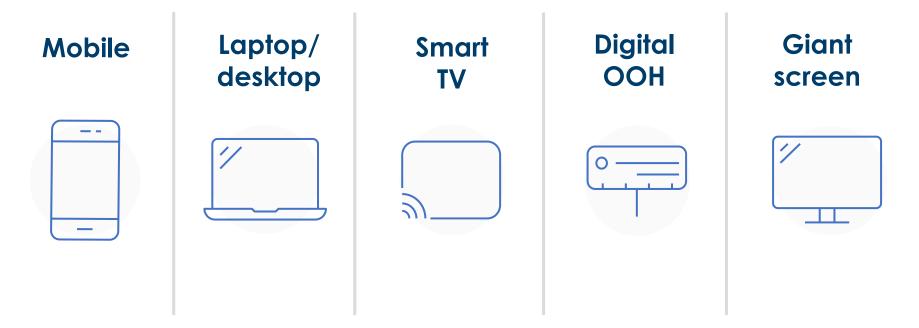
To travel is to know and the past visitor now becomes the storyteller and the evangelist for travel to the USA.

#### **Creative class**

We will amplify creative voices to show America as it hasn't been seen before via musicians, writers, photographers, artists and poets.



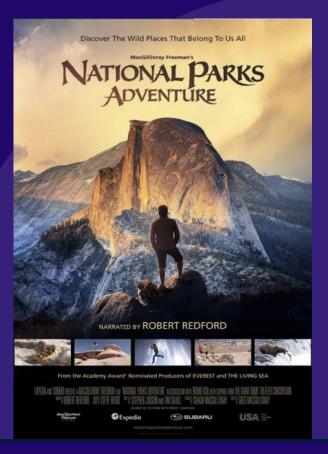
# Screen strategy and storytelling platforms



"From mobile to giant screen and everything in between"



### Giant screen films







# 3rd Giant-Screen Film February 2020



In the spirit of our hit film

National Parks

Adventure comes

Into America's Wild (working title)

A cross-country journey to scenic byways, ancient homelands, little-known gems and hidden trails that form the





## **Multi-screen World Evolving**

1 in 3 consumers say they no longer have cable TV or never did.

**6 out of 10** people prefer video platforms to live TV.

By 2025, half of all viewers under the age of 32 will not subscribe to a pay TV service.

80% of TV sales are now for Internet-enabled, interactive TVs.

Source: Think With Google "Video Trends"

## **GoUSA TV**



Inspire travel through entertainment



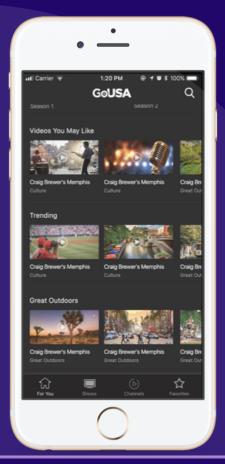
Curate entertainment-driven storytelling with a distinct sense of place

Be the go-to channel for content featuring U.S. destinations



# GoUSA TV mobile app







# On Now & Coming Soon





# Brand USA Core Storytelling Campaigns

Ask A Local



Hear The Music



**United Stories** 





# Hear The Music, Experience the USA

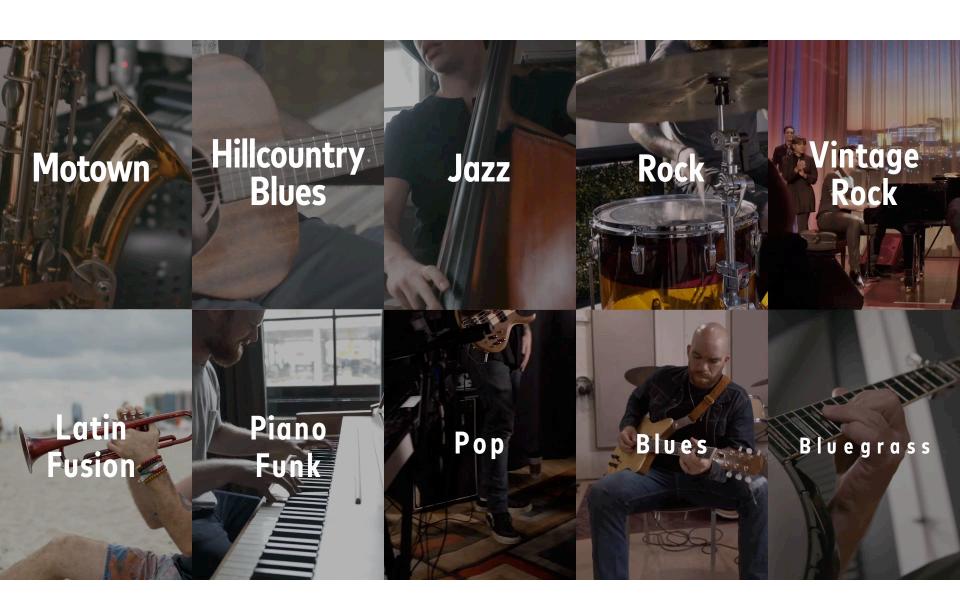




# 2 songs; 10 cities; 10 artists

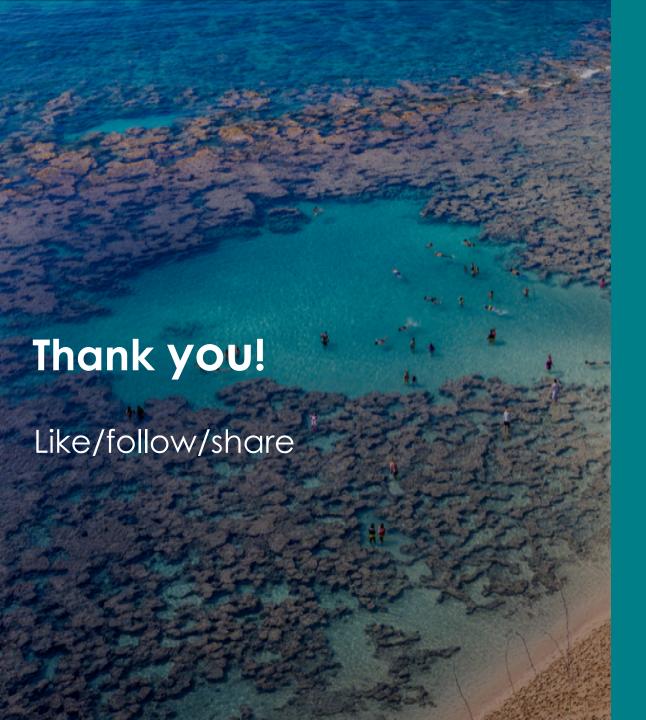














#### Consumer

**VisitTheUSA** 









VisitTheUSA.com

#### **Travel industry**

TheBrandUSA.com



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**GoUSA**