

The Value of Brand USA to Tourism Communities

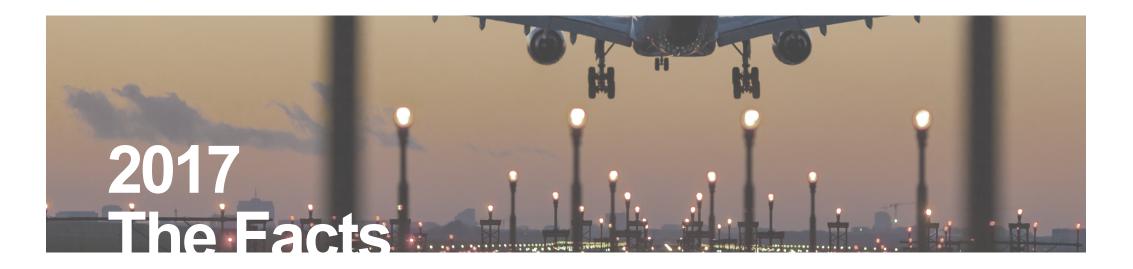
STS 2018 Congressional Summit on Travel & Tourism

July 18, 2018





Global Impact



3.0%

Global GDP growth in 2017 (WTTC) 4.6%

Travel & Tourism GDP growth in 2017 (WTTC)

10.4%

Travel & Tourism contribution to global GDP (WTTC)

313_{mn}

Million jobs supported by Travel & Tourism (WTTC) 1/10

Jobs on earth are supported by Travel & Tourism (WTTC)

4.0_{bn}

Air travellers in 2017 (IATA)

1.3_{bn}

Travellers crossed international borders in 2017 (UNWTO)

U.S. Impact - 2016



Source - NTTO



Brand USA's Role in the Travel Industry



Brand USA Statement of Purpose

DRIVE RESULTS

Maximize and optimize ROI: right messages, right channels, right markets, right times, and right investment levels

CREATE INNOVATIVE MARKETING

Promote the entirety of the USA to, through, and beyond the gateways

MISSION

Increase incremental international visitation, spend, and market share to fuel our nation's economy and enhance the image of the USA worldwide.

VISION

Be the best in class national destination marketing organization—earning the USA the largest share of the global travel market and significantly contributing to job creation, GDP, export growth, and tax revenues.

BUILD AND MAINTAIN TRUST

Inclusive, proactive, and transparent outreach; integrity through words, actions, and results

MARKET THE WELCOME

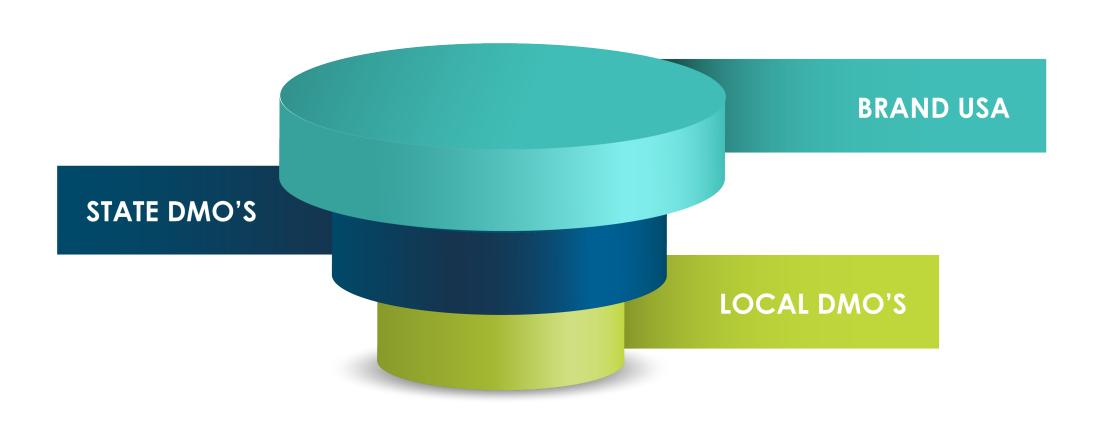
Inspire, inform,
welcome, and thank
travelers while
accurately
communicating vital
and compelling
information about
visa and
entry policies

ways our partners would be challenge or unable to do o their own

ADD AND

CREATE VALUE

Three Degrees of Separation



Traditional Marketing and Promotion

Four MegaFams - 287 International Travel Agents

140 Destinations in 23 States and the District of Columbia

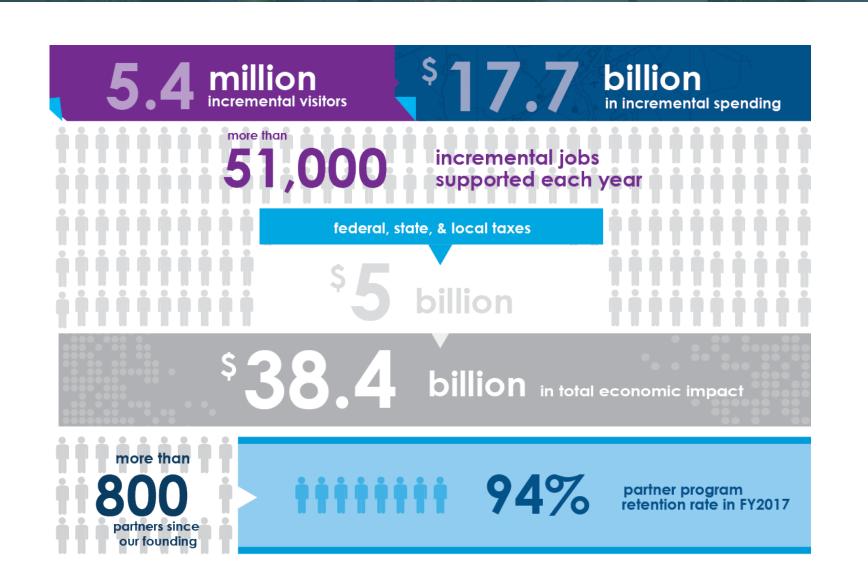
- Consumer
- Travel Trade
- Cooperative







Between 2013 – 2017, Brand USA's efforts have generated...



Brand USA's Role in the Travel Industry

Travel Policy Communications:

Communicate Accurate and Timely U.S. Visa and Entry Policy

- By furthering the understanding of U.S. travel policies
- By identifying and correcting misperceptions about those policies
- By helping international travel trade, media, and visitors link directly to information from the federal agencies responsible for the policies





"Where travelers once talked about what they saw or did, they now focus more intently on whom they met on the road. There's a real interest in interacting in a genuine way with other people and cultures."

Amy FarleyNews Editor, Travel + Leisure



Integrated Marketing USA Campaigns

We weave engaging narratives and create powerful, authentic storytelling across owned, paid, and earned media in order to entertain, engage, and inspire travelers to visit the USA.



Storytelling Approach



Device Strategy



Entertainment Platforms



Social And Digital

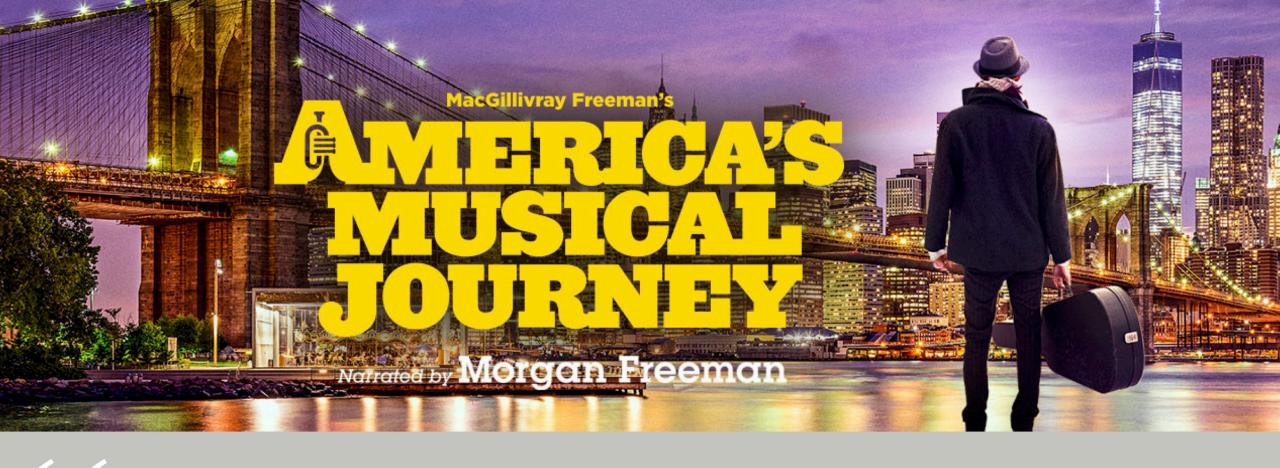


Consumer PR



Core Music Platform / Strategic Integration

MARKETING POSITIONING		The diversity of the USA's destinations, experiences, and people is exciting and unique. The USA offers nearly limitless authentic travel experiences. Visitors to the USA have the opportunity to travel freely throughout the country and explore and discover all the USA has to offer.						
CORE PLATFORM	\Diamond	Music						
COMPLEMENTARY PLATFORMS		Great Outdoors Neighborhoods, Cities, and Towns Arts, Culture, Culinary, Road Trips						
MESSAGE FOUNDATION		Possibility (Promise)		Proximity (Value Proposition)		Welcoming (Tone)		
PLANINING APPROACH	5-0	Integration, Authenticity, ROI						
PLANNING TOOLS		Research & Analytics Content and Marketing Calendar						
MARKETING SEGMENTS	8	CONSUMER MARKETING	PUBLIC RELATIONS		GLOBAL TRADE		PERATIVE RKETING	CORPORATE COMMUNICATIONS
		Consumer- driven	Consumer- and Trade-driven		Trade- driven	1	ner-value, ner-focused	Stakeholder- driven
MARKETING INTEGRATION		Storytelling, Educating, Sharing						
OPERATIONAL DRIVERS		Efficiency, Effectiveness, Compliance						



A cross-country adventure through the musical heritage of America and the cultural cities where America's music was born.

MacGillivray Freeman's

IMIERICA'S MUSICAL JOURNEY

See It On The Giant Screen

www.AmericasMusicalJourney.com







Consumer Content Consumption







Lean-In















GoUSA TV on Roku, Amazon Fire, and Apple TV

3 Million Views to Date					
Country	% of International Views				
Canada	24.09%				
Europe	20.78%				
Mexico	14.38%				
India	5.59%				
Brazil	3.05%				
Japan	2.74%				
Australia	1.08%				
Colombia	0.55%				
Chile	0.28%				
China	0.01%				
Korea	0.01%				

Channel Downloads by Platform						
Roku TV	Роки 78%					
Amazon Fire TV	fireTV 21%					
Apple TV	1%					



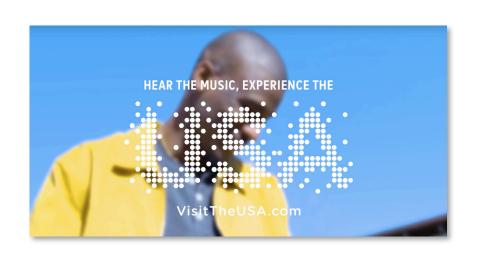
Music Platform: Hear The Music. Experience the USA.

1 song, 5 artists, 5 genres, 5 cities

On April 9th, we launched "Hear The Music," a multi-platform campaign that builds on the themes we've introduced with *America's Musical Journey*.

Using the classic American song "Do You Wanna Dance" by Bobby Freeman, we asked 5 different artists to interpret the song in ways that reflect the unique culture of their city.

At the heart of the campaign are emerging artists we selected to bring the destination sounds to life, each with a deeply personal story to tell about how their city inspires their music.











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Consumer VisitTheUSA.com



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VisitTheUSA



VisitTheUSA



VisitTheUSA

GoUSATV

Available on Roku, Apple TV, and Amazon Fire



